CURRICULUM VITAE

Dr Nathalie Nadia MITEV

Nationality: French, and British (since 2000)
Languages: French mother tongue, totally fluent in English, some Spanish
Current position: Senior Visiting Research Fellow, School of Management, King’s College London University
Last position: Associate Professor in Information Systems
London School of Economics, 1998-2014 (retired, now self-employed)
Previous positions: Salford University Manchester, 1992-1998
Manchester Polytechnic, 1991-1992

ACADEMIC QUALIFICATIONS

72/73 Baccalauréat in Sciences, Massy, Essonne, France. ‘Mention Assez Bien’.
73/74 First academic year in Chemistry-Biology. Université Paris-Sud XI, Faculté des Sciences d'Orsay, France. ‘Mention Assez Bien’.
76/77 Diplôme d'Etudes Universitaires Générales Administration Economique et Sociale (equivalent to BA). Université Paris-Nord XIII. ‘Mention Bien’.
80/81 Diplôme d'Etudes Supérieures Spécialisées (DESS) Informatique Documentaire. (Postgraduate Computing Diploma). Université Lyon I, Département Mathématiques. I was awarded a grant for a year from the Ministère de la Recherche et de l'Enseignement Supérieur to attend this course.
81/82 Diplôme d'Etudes Approfondies (DEA) Sciences de l’Information et de la Communication. (Postgraduate Research Degree, equivalent to MPhil). Université Bordeaux III, France. Title of the dissertation: “Human-computer interaction and information retrieval systems”.
89/91 Masters of Business Administration (part-time) in Information Technology Management at City University Business School, London. MBA final project at Touche Ross Management Consultants, Knowledge Based Systems Centre, London.
94/00 PhD (part-time) in Information Systems under Prof. T. Wood-Harper, Salford University, UK. “Information systems failure, politics and the sociology of translation: the problematic introduction of an American computerised reservation system and yield management at French Railways”. External examiners: Prof. D. Truex, Georgia State University, US and Prof. C. Divall, York University, UK.
1. RESEARCH

RESEARCH INTERESTS

My research focuses on the organisational aspects of information systems and technology concentrating on implementation success and failure, particularly from a social, cultural and political perspective. I am interested in analysing how technology is used in organisations drawing theoretically on the sociology of technology and innovation, and technology management. I have an international reputation for critical in depth qualitative research in Information Systems (IS), for setting the agenda and helping to bring this approach within mainstream IS research and practice. This is evidenced by extensive publications on:

- Social constructionist approaches to IT failures, exploring social, organisational, political and cultural aspects of intensive technology implementation case studies.

- Theoretical contribution to debates in the use of social theories in IS research, specifically developing an agenda around the use of science and technology studies, actor-network theory and social constructivism to analyse information systems innovation. More recently I have been exploring historical and sociomaterial approaches to ICTs and organisations.

- Extensive contribution to critical IS research in general, gender, ICTs and social exclusion and on the globalising effects of ICTs on gender in developing countries, an under-theorised area. I gained European community research funding for a one year research project on the use of open source platforms for community building in microfinance.

- I have also published critical work in management studies in general and employed a reflexive critical research methodology to examine an EPSRC (UK Engineering and Physical Sciences Research Council) funded research project on knowledge management for sustainable construction which I initiated with LSE and Salford University.

My international standing in IS research can be evidenced through contributions to books and compendiums. I am involved as reviewer, discussant, speaker, associate editor, track chair and organizing chair with many international journals and major IS conferences such as the International and European Conferences on Information Systems (ECIS and ICIS) and IFIP8.2 conferences, which deal with the social and organizational aspects of ICT. I was track chair for the ICIS track theme on “Social, Behavioural and Organizational Aspects of Information Systems”, co-chair for the IFIP8.2 working conference, and co-chair for a track at the European Group on Organization Studies (EGOS) Conference. I am also regularly involved in the French Association Information et Management national conferences. Additionally I am co-founder (with F-X de Vaujany, Paris Dauphine University) of the successful Organizations, Artefacts and Practices (OAP) workshop series since 2012 in Paris, London, Rome, Sydney and Lisbon, which have led to the publications of several edited books on ‘Materiality and Space’, ‘Materiality and Time’ and ‘Materiality, Rules and Regulation’ published by Palgrave Macmillan.
RESEARCH EVALUATION

Research funding bodies


Member of an AERES (Agence d’Evaluation de la Recherche et de l’Enseignement Supérieur) panel assessing the Lille Economie et Management (LEM) research laboratory, Universite Lille 1, November 2013.


Member of the ESRC (Economic and Social Research Council, UK) Commissioning Panel for the selection of research projects for the Evolution of Business Knowledge (EBK) Programme, directed by Prof. H. Scarbrough, Warwick Business School, June-December 2002. Member of the EBK Advisory Board and participation in further events in 2003-06.


Conference and Editorial Roles

Member of the Editorial Board, Management International, 2014 - ongoing.

Member of the Editorial Board, Systèmes d’Information et Management, 2011- ongoing.


Associate Editor, International Conference on Information Systems Conferences, ongoing.

Associate Editor, UK Academy for Information Systems Conferences, ongoing.


Associate Editor and Panel Chair, IFIP8.2 Information Systems and Organizations International Working Group Conference, Dublin, December 2016.

Guest Editor Special Issue of Human Relations on “New Ways of Working: Rematerializing Organizations in the Digital Age”, with S Kingma (Vrije Universiteit Amsterdam), I Drori (Vrije Universiteit Amsterdam), F-X de Vaujany (PSL-Université Paris-Dauphine), 2017.

Associate Editor Special Issue of Journal of the Association for Information Systems on “Advances in Qualitative IS Research Methodologies”, Guest editors, D Cecez-Kecmanovic, R Davison, P Finnegan, W Fernandez, S Pan, S Sarker, 2016.

International Assessor, Tenure track appointment, HEC Lausanne, Switzerland, May 2016.
Co-Chair (with M Pina e Cunha, E Boxenbaum, B Leca, FX de Vaujany) of the *Organizations, Artefacts and Practices* workshop on “Materiality and Institutions”, June 2016, Nova School of Business and Economics, Lisbon (guest speakers included S Clegg, C Jones, A Spicer).

Co-Chair (with S Clegg, S Smith, FX de Vaujany) of the *Organizations, Artefacts and Practices* workshop on “Materiality and managerial techniques”, December 2015, University Technology Sydney (guest speakers included P Lemonnier, K Kautz, M Emmison, P Lorino).


Co-Chair of the IFIP8.2 Working Group Conference, “Information Systems and Global Assemblages: (re)configuring actors, artefacts, organizations”, Auckland, New Zealand, 11-12 December 2014 (with Eleni Lambrrou and Bill Doolin).

Co-Chair of the AIM pre-ICIS workshop, Auckland, New Zealand, 13 December 2014 (with Valerie Fernandez and Benoit Geffroy).

Co-Chair (with Prof de Vaujany and Paolo Spagnoletti) of the *Organizations, Artefacts and Practices* workshop on “Materiality, Rules and Regimes in Management and Organization Studies”, 26-27 June 2014, LUISS University, Rome (guest speakers include Profs Fabian Muniesa, Kalle Lyytinen and Giovani Francesco Lanzara).


Co-Chair (with FX de Vaujany and Martin Giraudeau) of the *Organizations, Artefacts and Practices* workshop on “Materiality and Time in Management and Organization Studies”, 13-14 June 2013, London School of Economics (guest speakers included Profs Francois Hartog, JoAnne Yates and Mick Rowlinson).


Co-Chair (with FX de Vaujany) of the first LSE-Dauphine OAP Workshop on “Networks and relations in and between organizations”, Département de Management & Organisation, Université Paris-Dauphine, 20 June, 2011.


Associate Editor for the ‘Health Information Technology’ Track (chairs Wendy Currie and Matthew Guah), *International Conference on Information Systems (ICIS)*. December 2011, Shanghai, China.

Discussant, ‘Critical Innovation Studies’, 4th *Quadrangular Conference on Technology, Organizations and Society*, 21-23 June 2010, organized by University of Cambridge, Lancaster University, University College Dublin and the London School of Economics.  

Track Chair for ‘ICTs and Globalization’ Stream, *Sixth International Critical Management Conference (CMS)*, Warwick Business School, University Warwick, 13-15 July 2009 (with Lynette Kvasny, Penn State University and Helen Richardson, Salford University).
Chair for the Organizations and Society in Information Systems (OASIS) IFIP 8.2 Pre


Guest Editor, Special Issue of Journal of Information Technology Cases on ‘Healthcare reform initiatives: best practices from around the world’, (with Dr Matthew Guah, Erasmus University Rotterdam, Netherlands), Vol 10, No 4, 2008.


Chair for Gender, Service Work and the Cultural Economy, Workshop, ESRC Centre for Research on Socio-Cultural Change (CRESC), University of Manchester and the Open University, Manchester, 21-22 February 2008.


Track Chair for IRMA 2006 Information Resources Management Conference for the ‘Social Responsibility in the Information Age’ track, Washington D.C.


Member of the Programme Committee of the 3rd International Workshop on Critical Research in Information Systems, 8th June 2008, Galway University, Ireland (run in parallel with ECIS 2007 conference); 2nd Critical reflections on Critical Research in Information Systems Workshop, University of Salford, 14th July 2004 (run in parallel with the IFIP 8.2 Conference at Manchester University) where I was a final discussant (with Prof. Heinz Klein) on “What next for critical IS research”; and of (Re-)Defining Critical Research in Information Systems, 1st Workshop, University of Salford, 9-10 July 2001 (run in parallel with the Critical Management Studies CMS Conference held at Manchester).

Member of the Programme Committee and Associate Editor for IFIP WG8.2 Conference in Turku, Finland, June 2011, Toronto, August 2008, Limerick, July 2006, Manchester, July 2004, St Louis, August 1999.

Member of the Programme Committee of IRMA2003 (Philadelphia, May 2003) and IRMA2004 (New Orleans, May 2004), Information Resources Management Association International Conferences.

Guest speaker of the IFITT Research Directors’ Workshop on Information Technology and Tourism Research, 4-5 July 2002, University of Surrey, Centre for eTourism Research, School
of Management Studies for the Service Sector.

Member of the Organising Committee for the LEO – 50 Years of Business Computing international conference at the Guildhall, London, organised by the LEO Society, Department of Information Systems and the Business History Unit, London School of Economics in November 2001.

Refereeing

Journals:

Conferences: IFIP WG8.2 Conferences, ICIS (International Conferences on Information Systems), AMCIS (Americas Conferences on IS), Hawaii International Conferences on Systems Sciences, ECIS (European Conferences on IS), EGOS (European Group on Organization Studies), UK Academy for Information Systems Conferences, CMS Critical Management Studies Conferences, IRMA (International Conference on Information Resources Management) Conferences, UKAIS Association for Information Systems Annual Conference, French AIM (Association pour l’Information et le Management) conferences, Annual International Online Information Conferences, Canadian Colloquia on Information and Communication in Organizations Research.

Book and journal proposals

Media exposure


Expert panelist on EMC Roundtable debate for senior journalists from UK technology, and business publications on “Disaster Recovery: How much do businesses have to lose before it becomes a priority?” London, 23rd November 2011.
Interview for Radio Canada, Emission l’Heure des Comptes, on the opening of Heathrow airport Terminal 5 difficulties with their baggage handling systems, leading to 10 days of chaotic implementation, 4th April 2008.


Interview for London Broadcasting Corporation (LBC Radio) on the launch of an online public access catalogue at the Polytechnic of Central London, an experimental library retrieval pilot funded by the British Library R&D Department, 1985.

RESEARCH SUPERVISION

PhD supervision

Nofie Iman, Mobile payment systems: cases and theory of inter-firm service modularity, London School of Economics, 2012-2016. (co-supervised with Jonathan Liebenau).

Yves Mboda, A pragmatist approach to project governance in the implementation of organizational strategies: a qualitative analysis of Swiss organizational practices, EDBA (Executive Doctorate in Business Administration), 2010-2013, Dauphine University, Paris. (examiners Dr Lamprou, Lancaster University, UK and Prof Elie-dit-Cosaque, Paris Dauphine University).


Wifak Houij-Gueddana, A biography of Open Source software: community participation and individuation of open source code in the context of microfinance NGOs in North Africa and the Middle East, London School of Economics, 2008-2012 (examiners Prof Marlei Pozzebon, HEC Montreal and Prof Netta Ivari, University of Oulu, Finland).


Alex Grous, Innovation and management practices in aerospace SMEs clusters, 2006-2009 (co-supervision with Dr Liebenau).

MPhil supervision
Mauricio Monteil, Information systems strategy in the airline industry: a comparison between low cost carriers and network carriers in Mexico and France, MPhil, 2003-04, LSE.
Miroslaw Siwczyk, Knowledge workers and mobile technologies: comparing Eastern and Western Europe, MPhil, 2002- 2003, LSE (co-supervised with Dr. Sorensen).

Doctoral Examining
PhD External examiner
Jean Chong, “Exploring the creative tension at work”, Department of Information Systems and Business Analytics, Deakin University, Australia, 2017.
Eszter Bartis, Information systems failures, workarounds and narratives, Corvinus University Budapest, Hungary, 2014.
Jeremy Aroles, Difference and repetition within a newspaper factory: A study of standards, regimes of fact making and practices of organizing, Manchester Business School, MPhil, 2013, supervisor Dr Christine McLean.
Alexandre Renaud, Coalignement entre comportement stratégique et le choix et la gestion des systèmes d’information: une contribution à la performance, Université Paris-Dauphine, Directeur Prof. M. Kalika, December 2012.
Myriam Karoui, Visibilité du capital social à travers les médias sociaux, Ecole Centrale de Paris, Directeur Prof. A. Dudezert, September 2012.
Alex Klat-Smith, Corporate cartography: the construction and translation of methods in management consultancy practice, Imperial College Management School, Supervisor Prof Sturdy, 2nd External Examiner Dr Collins, Essex University, September 2010.
Yongqin Du, Legitimation processes and stakeholder support for the development of a smartcard system for student services and a credit warning system for an international bank, Manchester Business School, supervised by Dr D. Flynn, Internal Examiner Dr C. Westrup, November 2009.
Joyce Yi-Hui Lee, Conflict in inter-organisational virtual communication, Bath University Management School, supervised by Dr N. Panteli, Internal Examiner Dr. M. Howard, July 2009.
Polly Faulkner, Resist, Comply or Workaround? A Case Based Analysis of Workarounds and Resistance to Information Systems Implementation and resistance, Salford University Information Systems Institute, May 2007, Supervisor Dr Ferneley, 2nd External Examiner Dr
Donal Flynn, Manchester Business School.
Honest Christopher Kimaro, Decentralisation and Sustainability of ICT based Health Information Systems in Developing Countries: A case study from Tanzania, Oslo University, Informatics Institute, December 2006. Supervisors Prof. Sundeeb Sahay and Dr Margunn Aanestad, other co-examiners Dr Elaine Byrd, Pretoria University, Prof Ole Hanseth, Oslo University.
Helen Richardson, Gender, e-shopping and the cultures of consumption, Salford University, Information Systems Institute, May 2005. Supervisor Prof. A. Adam, Second External Examiner Dr N. Panteli, Bath University Management School.
Heba Farouk El Sayed, Enterprise Resource Planning (ERP) systems and accountants in Egypt: case study of their performativity. Manchester University, School of Accounting and Finance, September 2004. Supervisor Dr. C. Westrup, Internal Examiner Prof. T. Hopper.
Brendan Berney, Exploration of social information seeking in knowledge management with the Socialiser engine: a software tool supporting social information seeking behaviour, Salford University, Information Systems Institute, Supervisor Dr. E. Fermeley, Internal Examiner Dr. M. Burke, 2003.

PhD Internal examiner
Dimitris Boucas, National Variations of the Information Society: evidence from the Greek case, LSE Information Systems and Innovation Group, Department of Management, March 2010. LSE. Supervisor Dr J. Liebenau, external examiner Prof. F. Webster, City University London.
Daniele Pica, The Rhythms of Interaction with Mobile Technologies: Tales from the Police, LSE, Department of Information Systems, LSE, Sept 2006. Supervisor Prof. I. Angell, External Examiner Dr S. Sawyer, Penn State University.
Miguel Mateus, Strategic planning and IS methodologies in the construction industry, Salford University, Department of Surveying, Supervisor Dr I. Watson, External Examiner Prof. A. Thorpe, Loughborough University, 1998, Salford University.

RESEARCH ACTIVITIES, PROJECTS, GRANTS

2014-15 Research award -£38,000
Principal Investigator, “Cross-disciplinary Participation in Open Source Communities”, Open Call on Disruptive Ideas for an Internet Science, EINS Network of Excellence in Internet Science, European Commission’s Seventh Framework Programme (Information and Communication Technologies).

2014 Research Consortium

2013 Research proposal

2013 Research collaboration
Research Associate, “Women's Issues: Lot 2 Sociological Issues”, European Parliament framework contract award. This allows tendering for individual projects with more likelihood of gaining funding. I am part of this initiative in collaboration with other LSE academics from various departments (social policy, sociology, media and communication, gender studies) and I am responsible for gender and technology aspects.

2012 Research proposal
Research Associate, Agence Nationale de la Recherche, France, Programme Sociétés Innovantes, Innovation, Economie, Modes de Vie, on “Social Networks, Innovation and Change”, in collaboration with Ecole Centrale Paris, HEC Lausanne, Université Lyon I, Institut d’Administration des Entreprises Université de Grenoble, ranked 5th, below funding.

2010 Research proposal
Research Partner, Proposal to the Technology Strategy Board, Driving Innovation Collaborative R&D Competition, UK, on “A platform for cross-Europe rail scheduling and ticketing data”, in collaboration with Loco2, a web design start-up in London, shortlisted, failed last round.

2009-10 Award - £3000
Course Leader, “Virtual mentor network of alumni to support students in enterprise development”, LSE Teaching Development Fund.

2006-12 Funding from the Consortium of European Management Schools to teach on an annual Doctoral Consortium at Budapest Corvinus University, Leiden University, Helsinki School of Economics, Bocconi University Milan, University of Konstanz and Universität der Bundeswehr Munich.

2001-04 Research award - £300,000
Co-Investigator, “Creating, sustaining and disseminating knowledge for sustainable construction: tools, methods and architectures” funded by the EPSRC (Engineering and Physical Sciences Research Council, UK) Innovative Manufacturing Initiative Call 9, with Dr. T. Cornford at LSE and in collaboration with Loughborough University (Lead Partner) and Salford University and industrial partners AMEC, W S Atkins consultants, Taylor Woodrow, Hockerton Housing Project Trading Ltd and Davis Langdon Consultancy. This was completed in time and was assessed by the EPSRC as ‘tending towards outstanding’, the second best category available.

2001 Visiting Researcher, funding from Aarhus University for presenting research seminars in Oslo University, Aarhus University and Aalborg University, Denmark.

1997-99 Research award - £1.5 million
Research Associate, European Union ESPRIT 7 (Technology for Business Process) 4th Framework on “Technology Processes for Integrated Construction Project Documentation Production and Management”, in collaboration with Dr. Y. Rezgui at Salford University (Principal Investigator), and the following European partners: Centre Scientifique et Technique du Bâtiment (Université Sophia Antipolis), Kvaerner Construction Ltd, Cap Gemini Innovation (France), the University of Stockholm and Caravan Software (Sweden).

1998 Funding from the Deutsche Museum for contribution to seminar on “Prometheus Wired: Technology, Globalization and History” Colloquium in Munich, Germany.

96-97 European Course Coordinator, Funding from European Union SOCRATES fund to investigate electronic support for cross-cultural distance learning across European universities, with Salford University European Office.

1996 Funding from Dutch Railways as a guest speaker in Utrecht, with Amsterdam Vrije University, The Netherlands.

1995 £1500 from Salford University to support my doctoral research on computerised reservation systems.

1992 Small grant from Manchester City Council Technology Initiative for a project on Information Technology and Small and Medium Enterprises.

1991 British Council funding for a 3 weeks lecture tour of Canadian universities information management schools.


1989 Funding from Délégation des Bibliothèques, Musées et Information Scientifique et Technique, Ministère de la Culture et de l’Enseignement Supérieur, to attend several research meetings in France.

1989 Funding from la Médiathèque de La Cité des Sciences de la Villette as a guest speaker.

1988 Funding from DBMIST to attend an Online Computer Library Center conference in US.

1987 £2000 from the British Library Research & Development Department to investigate the use of Minitel services, City University, London.

1986 British Library R & D Department grant on Online Public Access Catalogues at City University.

1985 Funding from Computer Library Systems International Ltd to attend the European Conference on Library Automation in Harrogate, UK.

UK RESEARCH ASSESSMENT EXERCISE RATINGS

2007-2014 London School of Economics, Department of Management, ranked 1st in UK by business and management research excellence framework (REF) subject panel.

2001-2007 London School of Economics, Department of Management, ranked 5th in UK by business and management research assessment exercise (RAE) subject panel.

1998-2001 London School of Economics, Department of Information Systems was awarded 5a in the 2001 and the 1996 RAE (Business and Management panel).

1992-1998 Salford University Information Systems Research Centre was awarded 5a* in 2001 and 4a in 1996 (Library and Information Management panel), having improved on a rate of 2 in the 1991 RAE.

1987-1991 City University Department of Information Science was awarded a 5* in 1991 (Library and Information Management panel).
2. LSE TEACHING


Collaboration with colleagues in the Employee Relations and Organisation Behaviour Group to design a new module for the new MSc in Management, Organisations and Governance in the newly created Department of Management, entitled Enterprise Development (70 students), started 2007, course leader 2008-2014; postgraduate core module on Issues and Skills for Management Information Systems, 2010-2012.

MSc final dissertations supervision for the Masters in Management Information Systems, Masters in Management, Organisations and Governance, the Masters in Public Management and Governance and the Masters in Management (35 dissertations a year).

Selection of internal doctoral candidates for the International Conference on Information Systems Doctoral Consortium, participation in the Information Systems Research Forum, and various contributions to PhD research seminars programme.

LSE Doctoral Representative on the CEMS ( Consortia on European Management Schools) Research and Doctoral Committee, Erasmus Rotterdam University, October 2010.

Administrative duties
Undergraduate Tutor; General Course Tutor; Teaching, Learning and Assessment Committee member; Senior Common Room Secretary; Undergraduate Studies Committee member; Post Graduate Studies Committee Member; Panel member of various Selection Committees for Academic appointments; member of new Department of Management Working Party on Resources; Member of Plagiarism Misconduct Panels; Member of PhD Examiner Approval Panel; Member of the Department of Management Working Party on Governance.

Other teaching-related activities

Doctoral workshop on Qualitative Research Methods, Distance Doctorate in Business Administration, SKEMA Business School, January 2017.


MSc Project Management, “Qualitative research methods” and “Introduction to Project Management”, Centre for Professional Studies, Royal Holloway London University, 2015-16.

Senior External Examiner, MSc in Management, Manchester Business School, 2012-2015.


Doctoral workshop on Management Information Systems, Executive Doctorate in Business Administration (EDBA), Université Paris-Dauphine, June 2011.


External Examiner for MSc dissertations at Manchester School of Management (Technology Management and Management Information Systems), 1998-2002.


Programme/Subject External Examiner for the MSc in Advanced Computer Science with ICT Management, University of Manchester, School of Computer Science and Manchester Business School, 2003-2007.

External Advisor for Programme Approval Procedure (MSc in Health Informatics, MSc in E-Government), Salford University, School of Informatics, 2004-05.


External Advisor for Programme Approval Procedure (MSc in Management), Manchester Business School, 2010-11.

Staff development and training activities
Organised short visits at LSE for doctoral students (P Laniray and H Lambrix) from Paris-Dauphine University, 2012-2014.
Organised short visit from Dr Marlei Pozzebon, HEC Hautes Etudes Commerciales, Montreal, Canada, May 2009.
Organised visiting post for Prof FX de Vaujany, Institut d’Administration des Entreprises, Université de Grenoble, France, 2007-08.
Provided mentoring, training and shadowing for the Teaching Accreditation Programme (Higher Education Academy) through the LSE Teaching and Learning Centre for many doctoral teaching assistants, several having gained academic positions since (Warwick, UCLA, Tel Aviv, Sheffield, EPFL Lausanne, Corvinus University Budapest), 1998-2010.

Attended training workshops on Supervising PhD Students and Getting Grant Funding at LSE.

3. INTERNATIONAL VISITORSHIPS, KEYNOTES, SEMINARS

Visiting Professor
2017- Fundacao Getulio Vargas Sao Paulo, Escola de Administração de Empresas de São Paulo, Brazil.
2017-ongoing, Skema Business School Paris, Distance Doctorate in Business Administration.
2016-ongoing Muenster University, School of Business, Economics and Information Systems.
2015-ongoing Universite Paris-Dauphine, Associate Researcher.
2015-ongoing Poitiers Université, Institut d’Administration des Entreprises.
2014-ongoing Business Science Institute, Executive Doctorate in Business Administration.
2008-ongoing Grenoble Université, Institut d’Administration des Entreprises.
2011-2014 Strasbourg Université, Ecole de Management.
2010-11 Paris Dauphine Université, Sciences de Gestion, Centre de Recherche pour les Organisations et le Management.
2001-02 Aarhus University Business School, Department of Organisation and Management, Denmark. I contributed to a series of doctoral consortia on “Actor Network Theory and Grounded Theory” available (and providing ECTS points) to all Danish management schools doctoral students.

Seminars and Workshops

**Doctoral workshop** on “The Future beyond a PhD: Career Paths and Employment Strategies”, *NITIM International Graduate School*, Den Haag, September 2016. NITIM (Networks, Information Technology and Management) International Graduate School is supported by the 7th Framework Programme of the European Union with Marie Curie doctoral grants.


- Invited guest speaker on Sociomateriality (with S Missonnier), *HEC Lausanne*, October 2013.


- NITIM Doctoral Consortium on “Mastering the methodologies of network management studies” sponsored by *CEMS* (Consortium of European Management Schools), organised by *Universität der Bundeswehr München*, 13th -16th June 2012, Munich, Germany.


- Study visit to *HEC Montreal* on ‘IT for microfinance in developing countries’, August 2010 and attended the *Academy of Management*, Conference, August 2010.


- NITIM Doctoral Consortium on ‘ICTs and the Services Economy”, sponsored by the Consortium of European Management Schools, organised by *Helsinki School of Economics*, Finland, August 2009.


- Guest speaker at *Bath University Management School* on ‘Shaping the global economy: Gender, ICTs and
development Research’, with H Richardson, Salford University, 29th Oct 2008.


- Selected participant to EPSRC Community Building Workshop on ‘Connecting Communities for the Digital Economy’, Loughborough University, 4-5 December 2007.

- Invited to research seminar on ‘Unpacking notions of practice: definitions, conceptualisations and experiences from studies of technology in workplace settings’, Darwin College, University of Cambridge, 14th November 2007, organised in collaboration with the Work, Interaction and Technology Research Group, Department of Management, King’s College London.

- NITIM Doctoral Consortium on ‘Innovation through Enterprise Networks and ICTs’, sponsored by the Consortium of European Management Schools, organised by Bocconi University Milan, University BW Munich, UCD Dublin, Munster University, Leiden University, Helsinki School of Economics, Copenhagen Business School, LSE and Corvinus University of Budapest, Hungary, 2-4 November 2006.

- Doctoral workshop for the Doctoral Programme in Organisation and Management Education (DOME) at Aarhus University Business School, Denmark, on “Comparing Actor Network Theory and Grounded Theory and their research methodologies”, 10-12 April 2006.

- Keynote speaker on « Un tour d’horizon de la recherche anglophone sur les systèmes d’information dans les organisations » for L’information dans les organisations: dynamique et complexité, Colloque international, organised by the Institut Universitaire de Technologie, the Maison des Sciences de l’Homme et Territoires, and the Université de Tours Rabelais, and the Centre d’Études du Débat Public et des Méditations, Tours, France, 6-7 avril 2006.

- Guest final discussant on “What next for critical information systems research” at the 2nd Critical Information Systems Workshop, University of Salford, 14 July 2004.

- Research seminar at Salford University School of Informatics, Information Systems Institute, on “Practiced knowledge and knowledgeable practices: from engineering to culture” (with W. Venters, LSE), 17 March 2004.

- Doctoral seminar at Aarhus University Business School, Denmark, on “Comparing Actor Network Theory and Grounded Theory and their research methodologies”, 27-29 April 2004 (with J. Howells and Prof. J. Ulhoi, Aarhus University Business School, Department of Organisation Studies).

- Research seminar at Hull University Business School on “Soft user requirements for sustainable knowledge management”, 29 July 2003 (with W. Venters).

- Participant at the PhD Supervisors’ Workshop, IFIP WG8.2 (Information Systems and Organisations) and WG9.4 (IT in Developing Countries) Joint International Conference, Athens University of Economics and Business, 14-17 June 2003.

- Speaker at the 3rd Social Study of Information Technology Workshop on Knowledge and Organising, Department of Information Systems, London School of Economics on “Practiced Knowledge and knowledgeable practices: weaving stories from engineering to culture”, 24-25 April 2003 (with W. Venters).


- Guest speaker at the Informatics Department, Management School, Oslo University, Norway on “The social construction of IS failure: symmetry, the sociology of translation and politics”, 9 November 2001.

- Guest speaker at the Department of Information Systems, Georgia State University, Atlanta, US, on “Information
- Guest speaker on Doctoral Programme at the Information Systems Institute, Salford University, UK, on “A social constructivist approach to the introduction of Sabre at French Railways”, 16 February 2000.
- Attended the IFIP TC8 WG8.2 International Working Conference on the Social and Organizational Perspectives on Research and Practice in Information Technology, Aalborg University, Denmark, 9-11 June.
- Guest speaker at Doctoral School at the Judge Institute of Management Studies, Cambridge University, UK, on “Analysing case study material on information systems failure using actor- network theory”, 27 May 1999.
- Chaired a session on “Philosophical foundations of information systems” at the 4th UK Academy for Information Systems Conference, University of York, UK, 7-9 April 1999.
- Guest speaker at CROMTEC (Centre for Research on Organisations, Management and Technology), UMIST Manchester School of Management, on “A comparative analysis of IT strategy and computerised reservation systems in American Airlines and French Railways: deregulation and a problematic transfer”, 23 February 1998.
- Co-organiser seminar on “Collaboration between Industry and Academia” with colleagues from Manchester Metropolitan University and UMIST Department of Computation, for the Northern Group of the UK Academy of Information Systems, 25 February 1998.
- Invited speaker at a Symposium on “Successful Information Systems?” organised by the Vrije University of Amsterdam, Department of Information Systems, Dutch Railways (Nederlandse Spoorwegen) and Electronic Data Services, Utrecht, The Netherlands, 4 October 1996. Presentation on “From American Airlines to French Railways: the adoption of the reservation system Socrate”.
- Seminar (with C.J. Grey) on "BPR: towards a critical evaluation”, British Academy of Management Annual Conference, 12-14 September 1994, Lancaster University, UK.
- 3 week lecture tour in Canadian universities (Vancouver, Edmonton, Toronto, Western Ontario, Montréal, McGill and Halifax) on the invitation of the Canadian Council of Schools in Information Studies and the British Council on "Information management and information services" and on "User interfaces and information retrieval systems".
- Sponsored by the French DBMIST to participate in the 8th Joint Research Forum in Information Science on Information Systems Architectures, organised by DBMIST, OCLC and British Library R&D Department, Cannes, France, 4-6 June 1989.

Sponsored by the Ministère de la Recherche et de l'Enseignement Supérieur, Direction des Bibliothèques, des Musées et de l'Information Scientifique et Technique to participate in the Anglo-French-American Meeting: Online Public Access Catalogues and Beyond, organised by the British Library R&D Department, the DBMIST and the Online Computer Library Center (OCLC), 17-18 August 1988, Dublin, Ohio, US.
- Seminars on library automation and online catalogues at the International Graduate Summer School, at the
College of Librarianship in Wales, Aberystwyth, in association with the University of Pittsburgh.
- Sponsored by CLSI Ltd (Computer Library Services International Ltd) to attend the European Conference on Library Automation, Harrogate, UK, 11-12 September 1986.
- Several seminars on online searching of databases for researchers in Human Factors at the Paris Conservatoire National des Arts et Métiers, Laboratoire de Physiologie du Travail et d'Ergonomie, and for Information Science students at the Département de Documentation, Université Paris VIII, France.

**Professional activities**

Member of the IFIP WG 8.2 (International Federation for Information Processing, Working Group 8.2 Information Technology and Organizations) since 1995.

Member of the French Association pour L’Information et le Management, since 2011.


Member of the UK Academy of Information Systems since 1997.

Member of the Academy of Management, 2010-11.

Member of the British Computer Society Special Interest Group on the Organisational Aspects of Information Technology, 1995-2014.

Committee member of the Northern Information Systems Group run by Salford, Leeds, York, Durham, Hull, Lancaster, Manchester and Sheffield universities and of the Northern Organisational Network (1995-98).

Member of the British Computer Society Human-Computer Interaction Specialist Group (1986-91), and a committee member of the British Computer Society Information Retrieval Specialist Group in 1988-89.

I was a member of the French Association des Documentalistes et Bibliothécaires Spécialisés in 1974-81.

4. PREVIOUS ACADEMIC APPOINTMENTS

**October 1992 - August 1998**

Lecturer, then Senior Lecturer in Information Technology, Information Technology Institute, Salford University, Greater Manchester, UK.

*Teaching* on the BSc in Information Technology (130 students a year): marketing, human resources management, management information systems, change management; and on the MSc in Managing Information Technology (30 students a year): marketing and strategic management and IT. I supervised a large number of undergraduate and postgraduate dissertations.

*Administrative duties*: Third year tutor, Liaison with Admissions Administrator, Dissertation tutor, Languages tutor (BSc IT and French, German, Japanese) and European co-ordinator. I set up a LINGUA funded exchange scheme for students with Clermont-Ferrand University in 1994/96. I secured some SOCRATES funding in 1996/98 in collaboration with Clermont University and the University of Limburg at Maastricht, to investigate the use of electronic communications networks to support staff and students’ exchanges between Salford University and its 19 European partners. I organised work placements for students at Salford, Clermont-Ferrand and Maastricht.

Member of the Information Systems Research Centre, (headed by Prof. Wood-Harper) where I organised research seminars and external speakers have included: Prof Coombs UMIST, Prof Holtham City University, Dr Sauer University New South Wales Australia, Dr Willcocks Oxford University, Dr Holland Manchester Business School, Dr Scarbrough Warwick University, Prof Walsham Cambridge University, Prof Baskerville Copenhagen University, Dr Lewis Lancaster University, Dr Newman Manchester University.

**November 1991 - October 1992**

Lecturer in Information Systems, Department of Computing, Manchester Polytechnic, Manchester, UK.
Teaching management information systems and organisations on: HND/HNC in Computing and Software Engineering, BSc Applied Computing, BA in Public Administration (with the Department of Social Sciences). Design of a framework for the assessment of common learning skills across all BTEC courses in the Department of Computing.

Research project funded by the Manchester City Council Technology Initiative, on the provision of IT services for small businesses and community groups in collaboration with Manchester Host, a community network linked to GeoNet. With the Department of Library and Information Studies, supervision of a DES research studentship on the human-computer interaction aspects of CD-ROM database retrieval systems.

**September 1990 - October 1991**

**Lecturer in Information Management and ESRC Fellow, Division of Information Management, City University Business School, London, UK.**

I designed an information technology optional module for the final year of the BSc in Business Studies. I run workshops for the 250 MBA students, introducing databases, spreadsheets, graphical packages and word processing. I was involved in the organising and teaching of two modules on the MBA in IT Management, computing fundamentals and data communications.

I was an **ESRC Conversion Fellow** on a Management Education ESRC (Economic and Social Research Council) national training scheme on which I attended several workshops at Lancaster University and Aston University on the theory and practice of management education.

**January 1987 - August 1990**

**Lecturer in Information Science, at the Department of Information Science, School of Informatics, The City University, London, UK.**

**Teaching** on two postgraduate MSc courses in (a) Information Science and (b) Information Systems and Technology (total of 150 students). I taught research methods, communication skills (supervised individual and group video exercises), information retrieval systems, technology policies (Japan, US, Europe), expert systems, user modelling and human-computer interaction. I organised students’ exchanges between City University and the Institut Universitaire de Technologie de Tours in France. Supervision of a number of MSc dissertations and of two PhD students.

**Research:** I participated in a British Library R&D Department funded research project at City University on the evaluation of online catalogues using various methodologies for studying the information-seeking behaviour of end-users interacting with public computerised library catalogues and human-computer interaction aspects.

5. **OTHER WORK EXPERIENCE**

1991 **Consultancy MBA project for Touche Ross Management Consultants, Knowledge Based Systems Centre, London, on the strategic planning of knowledge-based systems and its methodological aspects.**

1986 **Research Officer on a British Library Research & Development Department funded research project at City University, London, UK, Department of Information Science, under Prof. S. Robertson. Creation of a computerised classified database on online public access catalogues. I co-authored the report published by the British Library R&D Department in 1987.**

1986 **Information Systems Officer at the Central Information Service, London University, UK. Centralised budgeting and invoicing of online costs for London University colleges and libraries. Help desk, support documentation and training for online services users.**

1986 **Consultancy for the Manpower Services Commission on the Technical and Vocational Education**
Initiative: guidance on the design of a training directory accessible on the National Educational Resources Information Service database.

83-85.1 Research Officer on a BLR&DD funded research project at the Central Library Services, Polytechnic of Central London, UK, under Profs. M. Collier and N. McLean. The project was concerned with the design, implementation and evaluation of a prototype online public access catalogue on a local area network. I was responsible for the design of an easy-to-use user interface, done in conjunction with the design of the indexing and retrieval software; the design and analysis of automatic transaction logs of users’ interactions with the system; observations and interviews of users for evaluation purposes. I co-authored the final report published by the BLR&DD in 1985.

1983 Programming on microcomputer systems for various clients (a hospital casualty department, a community medicine service, an architects’ bureau) for a software consultancy firm (Lyons Computers Ltd) in London, UK.

1982 Research Assistant on a BLR&DD funded project at the Central Information Service, London University, under Dr. Belkin and Mrs Vickery. The project consisted of an interdisciplinary review of the research on the use of computers for retrieval purposes. This included information needs and question analysis (cognitive psychology, linguistics), human interaction (communication science, discourse analysis), human-computer interaction (artificial intelligence, expert systems), user satisfaction and evaluation studies. A final research report was published by the BLR&DD in 1986.


1981 Research Assistant on a project funded by the French Ministère de la Culture, Direction des Études et de la Recherche, Paris, under Prof. J.-M. Bouvaist. Survey of the French small and medium publishing companies. Design of a questionnaire on their publishing policies and statistical analysis.


1980 Information Officer for the research laboratory ‘Communication et Travail’, Université Paris-Nord, France, under Prof. M. de Montmollin. Creation and management of an information unit in the fields of ergonomics, software psychology, sociolinguistics and sociology of work.


6. PUBLICATIONS

Please note that journal articles are in bold and that this list is all inclusive and in reverse chronological order.

INFORMATION SYSTEMS, ORGANISATIONS AND MANAGEMENT

1. BARTIS, E. and MITEV, N. Exploring workarounds through observations and focus groups: routines, build up and usefulness. work in progress.
2. DE VAUJANY, F.-X., COOMBS, N. and MITEV, N. Material work transformations and organization studies, work in progress.
3. MISSIONIER, S. and MITEV, N. A sociomaterial perspective on controversy and production of information systems success and failure, work in progress.


11. MITEV, N. Produire scientifiquement et valoriser sa recherche : un travail de controverse? In Si la controverse m'était contée... Outils de Gestion, Controverses, Connaissances et Organisation, edited by A. Dudezert and M. Portal, to be published, 2016.


29. HOUIJ-GUEDDANA, W. and MITEV, N. Community-based Open Source Development for Microfinance NGOs: a Software Biography, A Decade in Internet Time: Symposium on the Dynamics of the Internet and Society, Oxford Internet Institute, Oxford University, 21-24 September 2011.


34. N.N.MITEV. In and out of actor-network theory: a necessary but incomplete journey, Information Technology and People, Special Issue on ‘Using social theory to make sense of


46. CURRIE, W., BECKERMANN, C., VAN DE PIJL, G., MITEV, N.N. Information Systems in Healthcare: pursuing the modernization agenda, Discussion Panel chaired by M. GUAH, 15th
European Conference on Information Systems, ‘Relevant rigour, rigorous relevance’, chaired by R Winter, Institute of Information Management, St Gallen University, Switzerland, 7-9 June 2007.


51. N.N. MITEV, Un tour d’horizon de la recherche anglophone sur les systèmes d’information dans les organisations, Keynote speaker for L’information dans les organisations: dynamique et complexité, Colloque international, organisé par le Centre d’Etudes du Débat Public et des Médiations, Tours, 6-7 avril 2006, Université de Tours, Université de Toulouse & Université de Lyon.

52. MITEV, N.N. Postmodernism and criticality in information systems research: What critical management studies can contribute, Social Science Computer Review, vol 24, no 3 Fall 2006, pp. 310-325. (Special Issue on ‘Applying critical theory to the study of ICTs’, guest editors Lynette Kvasny, Helen Richardson and Andrea Tapia).


58. N.N. MITEV and W. VENTERS. Knowledge management practices for sustainable construction: political tensions in engineering ICT knowledge tools in the private and public sectors, Information, Knowledge and Management: re-assessing the role of ICTs in public and private organizations, Rome Superior School of Public Administration, ESRC, the University of Manchester, UMIST and the University of Pisa, L. Anselmi, A. Capocchi, D. O’Doherty, T. Vurdubakis and C. Westrup, 3-5 March 2004, Bologna, Italy.

59. D.A. HOWCROFT, N.N. MITEV, M. WILSON. What we may learn from the social shaping of technology approach, In Social Theory and Philosophy for Information Systems, edited by L.


70. N.N. MITEV. The social construction of IS failure: symmetry, the sociology of translation and politics, *(Re-)Defining Critical Research in Information Systems*, International Workshop at the Information Systems Institute, University of Salford, UK, 9-10 July 2001.


LIBRARY AUTOMATION, INFORMATION RETRIEVAL, HUMAN-COMPUTER INTERACTION


BOOK REVIEWS


