CURRICULUM VITAE

Dr Nathalie Nadia **MITEV**

Nationality: French, and British (since 2000)
Languages: French mother tongue, totally fluent in English, some Spanish
Current position: Senior Visiting Research Fellow, School of Management, King's
                    College London University
Last position: Associate Professor in Information Systems
                    London School of Economics, 1998-2014 (retired, now self-employed)
Previous positions: Salford University Manchester, 1992-1998
                    Manchester Polytechnic, 1991-1992
                    City University London, 1987-1991

ACADEMIC QUALIFICATIONS

72/73   *Baccalauréat* in Sciences, Massy, Essonne, France. 'Mention Assez Bien'.

73/74   *First academic year* in Chemistry-Biology. Université Paris-Sud XI,
        Faculté des Sciences d'Orsay, France. 'Mention Assez Bien'.

76/77   *Diplôme d'Etudes Universitaires Générales* Administration Economique et
        Sociale (equivalent to BA). Université Paris-Nord XIII. 'Mention Bien'.

77/79   *Maîtrise* des Sciences et Techniques de l'Information et de la Documentation.
        (equivalent to MSc). Université Paris-Nord XIII, France. 'Mention Très Bien'.

80/81   *Diplôme d'Etudes Supérieures Spécialisées* (DESS) Informatique Documentaire.
        (Postgraduate Computing Diploma). Université Lyon I, Département Mathématiques.
        I was awarded a grant for a year from the Ministère de la Recherche et de
        l'Enseignement Supérieur to attend this course.

81/82   *Diplôme d'Etudes Approfondies* (DEA) Sciences de l'Information et de la
        Communication. (Postgraduate Research Degree, equivalent to MPhil). Université
        Bordeaux III, France. Title of the dissertation: "Human-computer interaction and
        information retrieval systems".

89/91   *Masters of Business Administration* (part-time) in Information Technology
        Management at City University Business School, London. MBA final project at
        Touche Ross Management Consultants, Knowledge Based Systems Centre, London.

94/00   *PhD* (part-time) in Information Systems under Prof. T. Wood-Harper, Salford
        University, UK. "Information systems failure, politics and the sociology of translation:
        the problematic introduction of an American computerised reservation system and
        yield management at French Railways". External examiners: Prof. D. Truex, Georgia
        State University, US and Prof. C. Divall, York University, UK.

1. RESEARCH

RESEARCH INTERESTS

My research focuses on the organisational aspects of information systems and technology concentrating on implementation success and failure, particularly from a social, cultural and political perspective. I am interested in analysing how technology is used in organisations drawing theoretically on the sociology of technology and innovation, and technology management. I have an international reputation for critical in depth qualitative research in Information Systems (IS), for setting the agenda and helping to bring this approach within mainstream IS research and practice. This is evidenced by extensive publications on:

- Social constructionist approaches to IT failures, exploring social, organisational, political and cultural aspects of intensive technology implementation case studies.

- Theoretical contribution to debates in the use of social theories in IS research, specifically developing an agenda around the use of science and technology studies, actor-network theory and social constructivism to analyse information systems innovation. More recently I have been exploring historical and sociomaterial approaches to ICTs and organisations.

- Extensive contribution to critical IS research in general, gender, ICTs and social exclusion and on the globalising effects of ICTs on gender in developing countries, an under-theorised area. I gained European community research funding for a one year research project on the use of open source platforms for community building in microfinance.

- I have also published critical work in management studies in general and employed a reflexive critical research methodology to examine an EPSRC (UK Engineering and Physical Sciences Research Council) funded research project on knowledge management for sustainable construction which I initiated with LSE and Salford University.

My international standing in IS research can be evidenced through contributions to books and compendiums. I am involved as reviewer, discussant, speaker, associate editor, track chair and organizing chair with many international journals and major IS conferences such as the International and European Conferences on Information Systems (ECIS and ICIS) and IFIP8.2 conferences, which deal with the social and organizational aspects of ICT. I was track chair for the ICIS track theme on "Social, Behavioural and Organizational Aspects of Information Systems", co-chair for the IFIP8.2 working conference, and co-chair for a track at the European Group on Organization Studies (EGOS) Conference. I am also regularly involved in the French Association Information et Management national conferences. Additionally I am co-founder (with F-X de Vaujany, Paris Dauphine University) of the successful Organizations, Artefacts and Practices (OAP) workshop series since 2012 in Paris, London, Rome, Sydney and Lisbon, which have led to the publications of several edited books on 'Materiality and Space', 'Materiality and Time' and 'Materiality, Rules and Regulation' published by Palgrave Macmillan.

RESEARCH EVALUATION

Research funding bodies

<u>Member</u> of the ***ANR*** (Agence Nationale de la Recherche, France) International Panel in Social Sciences, mid-term evaluation of the Labex programme, 1-4 June 2015, Paris.

<u>Member</u> of an ***AERES*** (Agence d'Evaluation de la Recherche et de l'Enseignement Supérieur) panel assessing the Lille Economie et Management (LEM) research laboratory, Universite Lille 1, November 2013.

<u>Member</u> of an ***ANR*** (Agence Nationale de la Recherche, France) Commissioning Panel in Sciences Humaines et Sociales, Ministère de l'Enseignement Supérieur et de la Recherche, Programme "Investissements d'Avenir", Appel aux projets Labex "Laboratoires d'Excellence", Paris, February 2011, October 2011, January 2012.

<u>Member</u> of the ***ESRC*** (Economic and Social Research Council, UK) <u>Commissioning Panel</u> for the selection of research projects for the *Evolution of Business Knowledge (EBK) Programme*, directed by Prof. H. Scarbrough, Warwick Business School, June-December 2002. Member of the ***EBK*** <u>Advisory Board</u> and participation in further events in 2003-06.

<u>Assessor</u> for the ***ESRC*** Research Grants Board, research proposals on electronic commerce (2000), ERP implementation (2001), the E-Society Research Programme (2002), and social finance (2010); for ***ORA*** (Open Research Area for the Social Sciences in Europe) on governance of socio-technical systems (2012); for the ***AHRB*** (Arts and Humanities Research Board, UK) Research Grants Scheme on library informatics (2002); and for the **British Academy**, Grants for International Collaboration project on 'Women IT entrepreneurial international networks' (2009).

<u>Assessor</u> for the ***ESPRIT 6th Framework***, Securing Integrated Projects Programme, ICCI (Innovation, Co-ordination, transfer and deployment through networked co-operation in the Construction Industry) cluster, one of six European IST (Information Systems and Technology) cluster initiative/thematic networks, 2003.

Conference and Editorial Roles

Member of the <u>Editorial Board,</u> *Management International*, 2014 - ongoing.

Member of the <u>Editorial Board</u> , *Systèmes d'Information et Management*, 2011- ongoing.

Member of the <u>Editorial Board,</u> *Journal of End-User Computing*, 2003- ongoing.

Associate Editor, *International Conference on Information Systems* Conferences, ongoing.

Associate Editor, *UK Academy for Information Systems* Conferences, ongoing.

<u>Co-Founder</u> of the *Organizations, Artefacts and Practices* workshops, Paris-Dauphine 2012, London School of Economics 2013, LUISS Rome 2014, UTS Sydney 2015, Nova Lisbon 2016, Singapore, 2017.

<u>Member of the Scientific Committee</u>, *French Association Information et Management* National Conference, Paris, May 2017.

<u>Associate Editor and Panel Chair,</u> *IFIP8.2 Information Systems and Organizations* International Working Group Conference, Dublin, December 2016.

<u>Guest Editor</u> Special Issue of *Human Relations* on "New Ways of Working: Rematerializing Organizations in the Digital Age", with S Kingma (Vrije Universiteit Amsterdam), I Drori (Vrije Universiteit Amsterdam), F-X de Vaujany (PSL-Université Paris-Dauphine), 2017.

<u>Associate Editor</u> Special Issue of *Journal of the Association for Information Systems* on "Advances in Qualitative IS Research Methodologies", Guest editors, D Cecez-Kecmanovic, R Davison, P Finnegan, W Fernandez, S Pan, S Sarker, 2016.

<u>International Assessor</u>, Tenure track appointment, HEC Lausanne, Switzerland, May 2016.

Co-Chair (with M Pina e Cunha, E Boxenbaum, B Leca, FX de Vaujany) of the *Organizations, Artefacts and Practices* workshop on "Materiality and Institutions", June 2016, Nova School of Business and Economics, Lisbon (guest speakers included S Clegg, C Jones, A Spicer).

Co-Chair (with S Clegg, S Smith, FX de Vaujany) of the *Organizations, Artefacts and Practices* workshop on "Materiality and managerial techniques", December 2015, University Technology Sydney (guest speakers included P Lemonnier, K Kautz, M Emmison, P Lorino).

Track Co-Chair "Materiality, Human Agency and Practice", *European Group on Organization Studies* (EGOS) Conference, Athens, 2-4 July 2015 (with E. Lamprou and L. Introna).

Co-Chair of the *IFIP8.2 Working Group Conference*, "Information Systems and Global Assemblages: (re)configuring actors, artefacts, organizations", Auckland, New Zealand, 11-12 December 2014 (with Eleni Lamprou and Bill Doolin).

Co-Chair of the *AIM pre-ICIS workshop*, Auckland, New Zealand, 13 December 2014 (with Valerie Fernandez and Benedicte Geffroy).

Co-Chair (with Prof de Vaujany and Paolo Spagnoletti) of the *Organizations, Artefacts and Practices* workshop on"Materiality, Rules and Regulations in Management and Organization Studies", 26-27 June 2014, LUISS University, Rome (guest speakers include Profs Fabian Muniesa, Kalle Lyytinen and Giovan Francesco Lanzara).

President of the Scientific Committee for French *Association pour l'Information et le Management* (AIM) National Conference, Lyon, May 2013.

Associate Editor for Special Issue of *Journal of Information Technology* on "Information Systems: Does History Matter", Guest editors F. Land, J. Porra and T. Bryant, 2013.

Co-Chair (with FX de Vaujany and Martin Giraudeau) of the *Organizations, Artefacts and Practices* workshop on "Materiality and Time in Management and Organization Studies", 13-14 June 2013, London School of Economics (guest speakers included Profs Francois Hartog, JoAnne Yates and Mick Rowlinson).

Co-Chair (with Prof de Vaujany) of the *Organizations, Artefacts and Practices* workshop on "Materiality and Space in Management and Organization Studies", 10-11th May 2012, Paris, La Défense, Université Paris-Dauphine (guest speakers included Profs John Urry, Andy Pickering, Stewart Clegg, Dick Boland and Lucas Introna).

Co-Chair (with FX de Vaujany) of the first *LSE–Dauphine OAP Workshop* on "Networks and relations in and between organizations", Département de Management & Organisation, Université Paris-Dauphine, 20 June, 2011.

Associate Editor, "Positioning the social: information systems for people", *Australasian Conference on Information Systems* (ACIS), Australian Association for Information Systems, Sydney, Australia, 30 November - 2 December, 2011 (with D Coulthard and K Klautz).

Member of Programme Committee, "Prendre soin de l'homme, des organisations et des territoires: contributions et perspectives en systèmes d'information", and Panel Member on "Sciences sociales et système d'information: une collaboration problématique", *French Association pour l'Information et le Management (AIM) conference*, 25-27 May 2011, organised by Institut d'Administration des Entreprises, Saint Denis de la Réunion, Ile de la Réunion.

Associate Editor for the 'Health Information Technology' Track (chairs Wendy Currie and Matthew Guah), *International Conference on Information Systems (ICIS)*. December 2011, Shanghai, China.

Discussant, 'Critical Innovation Studies', 4th *Quadrangular Conference on Technology, Organizations and Society*, 21-23 June 2010, organized by University of Cambridge, Lancaster University, University College Dublin and the London School of Economics.

Track Chair for 'ICTs and Globalization' Stream, *Sixth International Critical Management Conference (CMS)*, Warwick Business School, University Warwick, 13-15 July 2009 (with Lynette Kvasny, Penn State University and Helen Richardson, Salford University).

Chair for the Organizations and Society in Information Systems (OASIS) IFIP 8.2 Pre
ICIS Workshop, *International Conference on Information Systems*, December 2008, Paris, France (with Kathy McGrath, Brunel University and Niki Panteli, Bath University Management School).

Associate Editor for the 'Social Aspects of Information Systems' Track (track chairs Matthew Jones and Eileen Trauth), *International Conference on Information Systems* (*ICIS*) and discussant, 'New Perspectives on Implementation', Social Aspects of Information Systems Track, December 2008, Paris, France.

Guest Editor, Special Issue of *Journal of Information Technology Cases* on 'Healthcare reform initiatives: best practices from around the world', (with Dr Matthew Guah, Erasmus University Rotterdam, Netherlands), Vol 10, No 4, 2008.

Panel Chair for European Conference on Information Systems *ECIS 2008,* 'Global Healthcare delivery reform: the role of information systems' (co-chair Matthew Guah, Erasmus University Rotterdam, Panellists W. Currie, Warwick Business School, K. Fink, Innsbruck School of Management, B. Maumbe, Cape University, S. Newell, Bentley University).

Chair for Gender, Service Work and the Cultural Economy, Workshop, *ESRC* Centre for Research on Socio-Cultural Change (CRESC), *University of Manchester and the Open University*, Manchester, 21-22 February 2008.

Panel Member for *ECIS 2007,* 'IT and Healthcare' (with Prof Wendy Currie, Warwick Business School and Matthew Guah, Rotterdam University), *15th European Conference on Information Systems,* chaired by R Winter, Institute of Information Management, St Gallen University, Switzerland, 7-9 June 2007.

Track Chair for *ICIS 2006, International Conference on Information Systems* for the 'Social, Behavioral and Organizational Aspects of Information Systems' track, Milwaukee, Wisconsin (with Dr Mihir Parish, Florida State University).

Track Chair for *IRMA 2006 Information Resources Management Conference* for the 'Social Responsibility in the Information Age' track, Washington D.C.

Track Chair for the *Decision Sciences Institute National Conference*, 2006, 'Management Information Systems' track. San Antonio, Texas (with Lynette Kvasny, Penn State University).

Associate Editor for *ICIS 2005*, *International Conference on Information Systems*, December 2005, for the 'Social, Behavioral and Organizational Aspects of Information Systems' track, Las Vegas.

Member of the Programme Committee of the 3rd *International Workshop on Critical Research in Information Systems*, 8th June 2008, Galway University, Ireland (run in parallel with *ECIS* 2007 conference); 2nd *Critical reflections on Critical Research in Information Systems* Workshop, University of Salford, 14th July 2004 (run in parallel with the *IFIP 8.2* Conference at Manchester University) where I was a final discussant (with Prof. Heinz Klein) on "What next for critical IS research"; and of *(Re-)Defining Critical Research in Information Systems*, 1st Workshop, University of Salford, 9-10 July 2001 (run in parallel with the *Critical Management Studies CMS* Conference held at Manchester).

Member of the Programme Committee and Associate Editor for *IFIP WG8.2* Conferences in Turku, Finland, June 2011, Toronto, August 2008, Limerick, July 2006, Manchester, July 2004, St Louis, August 1999.

Member of the Programme Committee of *IRMA2003* (Philadelphia, May 2003) and *IRMA2004* (New Orleans, May 2004), Information Resources Management Association International Conferences.

Guest speaker of the *IFITT* Research Directors' Workshop on Information Technology and Tourism Research, 4-5 July 2002, *University of Surrey*, Centre for eTourism Research, School

of Management Studies for the Service Sector.

Member of the <u>Organising Committee</u> for the *LEO – 50 Years of Business Computing* international conference at the Guildhall, London, organised by the LEO Society, Department of Information Systems and the Business History Unit, London School of Economics in November 2001.

Refereeing

Journals:

- <u>Information systems</u>: MIS Quarterly, The Information Society, Journal of Strategic Information Systems, Information Technology and People, Information Communication and Society, New Technology Work and Employment, New Media and Society, Information and Organization, Accounting Management and Information Technologies, Informatèn Systems Journal, Journal of End-User Computing, The European Journal of Information Systems, Journal of Information Technology, International Journal of Information Management, Communication of the Academy for Information Systems, Journal of the Academy for Information Systems, Information Systems Review Information Sciences, Journal of Information Technology Cases and Applications, The Electronic Library.

- <u>Management studies</u>: Journal of Management Studies, Organization Studies, Human Relations, European Management Journal, Omega (The International Journal of Management Science), British Journal of Management, Organization, Management Learning, Personnel Review, Journal of Further and Higher Education, Environmental Politics, Journal of Cultural Economy, Culture and Organization, Journal of Management Inquiry, Management International, Qualitative Research in Organizations and Management, British Journal of Sociology.

Conferences: *IFIP WG8.2* Conferences, *ICIS* (International Conferences on Information Systems), *AMCIS* (Americas Conferences on IS), Hawaii International Conferences on Systems Sciences, *ECIS* (European Conferences on IS), *EGOS* (European Group on Organization Studies), UK Academy for Information Systems Conferences, *CMS* Critical Management Studies Conferences, *IRMA (*International Conference on Information Resources Management) Conferences,, *UKAIS* Association for Information Systems Annual Conference, French *AIM* (Association pour l'Information et le Management) conferences, Annual International Online Information Conferences, Canadian Colloquia on Information and Communication in Organizations Research.

Book and journal proposals

Chapman and Hall (Business and Information Technology Series), Sage Publishers (IT Management), Routledge (Economics, Business, Management and Accounting), McGraw Hill (Information Systems), Emerald Press (International Perspectives on Equality, Diversity and Inclusion Series).

Media exposure

Press Conference, Agence Nationale de la Recherche, Labex programme mid-term evaluation, representing the Social Sciences international panel, 4 June 2015, Paris.

Expert panelist on **"**Transformations digitales : nouvelles organisations, nouveaux comportements au travail", ANVIE (Association Nationale pour la Valorisation Interdisciplinaire de la recherche en sciences de l'homme et de la société auprès des Entreprises), Club digitalisation et organisation, Paris, 14 octobre 2014.

Expert panelist on EMC Roundtable debate for senior journalists from UK technology, and business publications on "Disaster Recovery: How much do businesses have to lose before it becomes a priority?" London, 23rd November 2011.

Interview for Radio Canada, Emission l'Heure des Comptes, on the opening of Heathrow airport Terminal 5 difficulties with their baggage handling systems, leading to 10 days of chaotic implementation, 4th April 2008.

Interview for Business 2.0, a national US magazine on the business and technology world, TimeWarner, San Francisco, on the launch of EasyCruise and the future of EasyJet, June 2006.

Interview for London Broadcasting Corporation (LBC Radio) on the launch of an online public access catalogue at the Polytechnic of Central London, an experimental library retrieval pilot funded by the British Library R&D Department, 1985.

RESEARCH SUPERVISION

PhD supervision

Kari Koskinen, The development of mobile phones platforms and their and application within the context of low income countries, *London School of Economics*, **2013-2017**. (co-supervised with Shirin Madon).

Nofie Iman, Mobile payment systems: cases and theory of inter-firm service modularity, *London School of Economics*, **2012-2016**. (co-supervised with Jonathan Liebenau).

Yves Mboda, A pragmatist approach to project governance in the implementation of organizational strategies: a qualitative analysis of Swiss organizational practices, EDBA (Executive Doctorate in Business Administration), **2010-2013**, *Dauphine University*, Paris. (examiners Dr Lamprou, Lancaster University, UK and Prof Elie-dit-Cosaque, Paris Dauphine University).

Basak Sarac-Lesavre, Reversibility in the making: a future archaeology of high level long life nuclear waste management at the French National Agency for Radioactive Waste, *London School of Economics*, MPhil, **2009-2011** (now at *Ecole des Mines*, Paris)**.**

Nuno Oliveira, A theory of coordination voids in dynamic inter-organisational relationships: A study of social housing projects in England, *London School of Economics*, **2009-2013** (examiners Dr Shaz Ansari, Cambridge Judge Business School and Dr Martha Prevezer, Queen Mary University of London).

Wifak Houij-Gueddana, A biography of Open Source software: community participation and individuation of open source code in the context of microfinance NGOs in North Africa and the Middle East, *London School of Economics*, **2008-2012** (examiners Prof Marlei Pozzebon, HEC Montreal and Prof Netta Ivari, University of Oulu, Finland).

Attila Marton, Library functionality in a digitally mediated environment: The case of the European Digital Library, **2007-2011**, *LSE* (co-supervision with Prof Kallinikos).

Peter Erdelyi, Organising competence and e-commerce adoption: a multi-case study of small e-tailers in the South of England, **2007-2014** (part-time), *London School of Economics* (co-supervision with Dr Whitley).

Evgeny Bukhakenkov, Customer relationship management and organisational change, **2002-2008** (part-time), successfully completed Oct 2008, *LSE*, examiners Prof. E, Ferneley, Salford University Business School and Dr S. Corea, Warwick Business School.

Alex Grous, Innovation and management practices in aerospace SMEs clusters, **2006-2009** (co-supervision with Dr Liebenau),

Hazel Gillard, The gender paradox in web-based technical learning environments: case study at Cisco, **2002-2006**, *LSE*, examiners Prof A. Adam, Salford University and Prof. D. Howcroft, Manchester Business School.

MPhil supervision

Mauricio Monteil, Information systems strategy in the airline industry: a comparison between low cost carriers and network carriers in Mexico and France, MPhil, **2003-04**, *LSE*.

Miroslaw Siwczyk, Knowledge workers and mobile technologies: comparing Eastern and Western Europe, MPhil, **2002- 2003**, *LSE* (co-supervised with Dr. Sorensen).

Doctoral Examining

PhD External examiner

Christina Weber, "Real-time foresight. Preparedness for dynamic innovation networks", Leiden Institute of Advanced Computer Science, Leiden University, Holland, **2017.**

Jean Chong, "Exploring the creative tension at work", Department of Information Systems and Business Analytics, Deakin University, Australia, **2017.**

Nofie Iman, "Mobile Payment System: Theory and Cases of Services Modularity", Department of Management, *London School of Economics*, May **2016.**

Pierre Laniray, "L'identité professionnelle, environnement de travail et pratiques sociomatérielles: le cas des conducteurs de train à la SNCF", Doctorat en Sciences de Gestion, PSL-*Université Paris-Dauphine*, November **2015.**

Ann Wallace, "E-learning in higher education: the gender perspective", Doctorate of Business Administration in Higher Education Management, *Bath University Management School*, **2015.**

Edison F. Loza Aguirre, Enabling adoption decision-making for strategic scanning, Ecole Doctorale de Sciences de Gestion, *Universite de Grenoble*, Directeur Prof Lesca, **2015**.

Eszter Bartis, Information systems failures, workarounds and narratives, *Corvinus University Budapest*, Hungary, **2014**.

Jeremy Aroles, Difference and repetition within a newspaper factory: A study of standards, regimes of fact making and practices of organizing, *Manchester Business School,* MPhil, **2013**, supervisor Dr Christine McLean.

Alexandre Renaud, Coalignement entre comportement stratégique et le choix et la gestion des systèmes d'information: une contribution à la performance, *Université Paris-Dauphine*, Directeur Prof. M. Kalika, December **2012.**

Myriam Karoui, Visibilité du capital social à travers les médias sociaux, *Ecole Centrale de Paris,* Directeur Prof. A. Dudezert, September **2012.**

Julien Malaurent, ERP rollout in a multinational corporation: from global to unexpected single instance, *ESSEC Business School*, Paris Cergy Pontoise, France, October **2011**.

Martina Mettgenberg, Making a Cosmopolitan? Making IT Employees in 21st Century India, Supervisor Dr Brian Nicholson, Internal Examiner Prof Julie Froud, *Manchester Business School*, May **2011**.

Alex Klat-Smith, Corporate cartography: the construction and translation of methods in management consultancy practice, *Imperial College Management School*, Supervisor Prof Sturdy, 2nd External Examiner Dr Collins, Essex University, September **2010**.

Yongqin Du, Legitimation processes and stakeholder support for the development of a smartcard system for student services and a credit warning system for an international bank, *Manchester Business School*, supervised by Dr D. Flynn, Internal Examiner Dr C. Westrup, November **2009**.

Joyce Yi-Hui Lee, Conflict in inter-organisational virtual communication, *Bath University Management School*, supervised by Dr N. Panteli, Internal Examiner Dr. M. Howard, July **2009**.

Polly Faulkner, Resist, Comply or Workaround? A Case Based Analysis of Workarounds and Resistance to Information Systems Implementation and resistance, *Salford University Information Systems Institute*, May **2007**, Supervisor Dr Ferneley, 2nd External Examiner Dr

Donal Flynn, Manchester Business School.

Honest Christopher Kimaro, Decentralisation and Sustainability of ICT based Health
Information Systems in Developing Countries: A case study from Tanzania, *Oslo University*, Informatics Institute, December **2006**. Supervisors Prof. Sundeep Sahay and Dr Margunn Aanestad, other co-examiners Dr Elaine Byrd, Pretoria University, Prof Ole Hanseth, Oslo University.

Lotte Krag, Enterprise Resource Planning systems through actor-network theory, *Aarhus University,* Business School, June **2005**. Supervisor Prof. H. Madsen, Second External Examiner Prof. M. Perdersen, Copenhagen Business School.

Helen Richardson, Gender, e-shopping and the cultures of consumption, *Salford University*, Information Systems Institute, May **2005**. Supervisor Prof. A. Adam, Second External Examiner Dr N. Panteli, Bath University Management School.

Heba Farouk El Sayed, Enterprise Resource Planning (ERP) systems and accountants in Egypt: case study of their performativity. *Manchester University*, School of Accounting and Finance, September **2004**. Supervisor Dr. C. Westrup, Internal Examiner Prof. T. Hopper.

Brendan Berney, Exploration of social information seeking in knowledge management with the Socialiser engine: a software tool supporting social information seeking behaviour, *Salford University*, Information Systems Institute, Supervisor Dr. E. Ferneley, Internal Examiner Dr. M. Burke, **2003**.

PhD Internal examiner

Patrik Karrberg, Business Models for Mobile Technologies, *LSE*, Supervisor Dr Liebenau, October **2011**. External examiner Dr A. Gawer, Imperial College Business School, London.

Dimitris Boucas, National Variations of the Information Society: evidence from the Greek case, *LSE* Information Systems and Innovation Group, Department of Management, March **2010**, *LSE*. Supervisor Dr J. Liebenau, external examiner Prof. F. Webster, City University London.

Daniel Osei-Joehene, An 'Impressionist' Ethnography of Risk in the Development of Corporate Information Infrastructure, *LSE*, Department of Information Systems, May **2007**, *LSE*. Supervisor Prof. I. Angell, External Examiner Prof Ray Paul, Brunel University.

Daniele Pica, The Rhythms of Interaction with Mobile Technologies: Tales from the Police, *LSE*, Department of Information Systems, *LSE*, Sept **2006**. Supervisor Prof. I. Angell, External Examiner Dr S. Sawyer, Penn State University.

Miguel Mateus, Strategic planning and IS methodologies in the construction industry, *Salford University*, Department of Surveying, Supervisor Dr I. Watson, External Examiner Prof. A. Thorpe, Loughborough University, **1998**, Salford University.

Heather Watson, Post-structuralism, soft systems methodologies and information systems design, *Salford University*, Information Systems Research Centre, Supervisor Prof. T. Wood-Harper, External Examiner Prof. R. Galliers, Warwick Business School, **1995**, Salford University.

RESEARCH ACTIVITIES, PROJECTS, GRANTS

2014-15 *Research award -£38,000*
Principal Investigator, "Cross-disciplinary Participation in Open Source Communities", Open Call on Disruptive Ideas for an Internet Science, EINS Network of Excellence in Internet Science, *European Commission's Seventh Framework Programme* (Information and Communication Technologies).

2014   *Research Consortium*

Participating member of "Design organisationnel, matérialité et pratiques: enjeux d'espace et légitimité", research consortium, Paris Sciences et Lettres (PSL), Ecole des Mines Paris Tech.

2013 *Research proposal*

Principal Investigator, "Understanding Community Groups Online: On Practices of Users' Engagement in Online Platforms", *EPSRC-RCUK* (Engineering and Physical Sciences Research Council-Research Councils UK) Digital Economy, Communities and Culture Network+, 3rd Round Funding Call for Pilot Studies, in collaboration with Microsoft Research Ltd, Cambridge and the Software Sustainability Institute, Edinburgh University, £30,000. *Rejected at last round*.

2013 *Research collaboration*

Research Associate, "Women's Issues: Lot 2 Sociological Issues", European Parliament framework contract award. This allows tendering for individual projects with more likelihood of gaining funding. I am part of this initiative in collaboration with other LSE academics from various departments (social policy, sociology, media and communication, gender studies) and I am responsible for gender and technology aspects.

2012 *Research proposal*

Research Associate, Agence Nationale de la Recherche, France, Programme Sociétés Innovantes, Innovation, Economie, Modes de Vie, on "Social Networks, Innovation and Change", in collaboration with Ecole Centrale Paris, HEC Lausanne, Université Lyon I, Institut d'Administration des Entreprises Université de Grenoble, *ranked 5th, below funding*.

2010 *Research proposal*

Research Partner, Proposal to the Technology Strategy Board, Driving Innovation Collaborative R&D Competition, UK, on "A platform for cross-Europe rail scheduling and ticketing data", in collaboration with Loco2, a web design start-up in London, *shortlisted, failed last round.*

2009-10 *Award - £3000*

Course Leader, "Virtual mentor network of alumni to support students in enterprise development", LSE Teaching Development Fund.

2006-12 Funding from the *Consortium of European Management Schools* to teach on an annual Doctoral Consortium at Budapest Corvinus University, Leiden University, Helsinki School of Economics, Bocconi University Milan, University of Konstanz and Universität der Bundeswehr Munich.

2001-04 *Research award - £300,000*

Co-Investigator, "Creating, sustaining and disseminating knowledge for sustainable construction: tools, methods and architectures" funded by the EPSRC (Engineering and Physical Sciences Research Council, UK) Innovative Manufacturing Initiative Call 9, with Dr. T. Cornford at LSE and in collaboration with Loughborough University *(Lead Partner)* and Salford University and industrial partners AMEC, W S Atkins consultants, Taylor Woodrow, Hockerton Housing Project Trading Ltd and Davis Langdon Consultancy. This was completed in time and was assessed by the EPSRC as '**tending towards outstanding**', the second best category available.

2002-03 Research Consultant, "Measuring demand for an integrated inter-urban public transport network" project funded by the EPSRC Future Integrated Transport Link Programme with the University of Leeds, Passenger Transport Networks, and the Rail Passenger Demand Forecasting Council. (My contribution is on European rail transport, timetabling, pricing and information technology). Invited participant to the ESRC Transport Studies Unit Final Event on "Changing travel behaviour", University College London, September 2004, and the "Railway timetabling" Workshop at the Embassy of Switzerland, London, June 2004.

2001   Visiting Researcher, funding from *Aarhus University* for presenting research seminars in Oslo University, Aarhus University and Aalborg University, Denmark.

1997-99 *Research award - £1.5 million*
Research Associate, European Union ESPRIT 7 (Technology for Business Process) 4th Framework on "Technology Processes for Integrated Construction Project Documentation Production and Management", in collaboration with Dr. Y. Rezgui at Salford University (*Principal Investigator*), and the following European partners: Centre Scientifique et Technique du Bâtiment (Université Sophia Antipolis), Kvaerner Construction Ltd, Cap Gemini Innovation (France), the University of Stockholm and Caravan Software (Sweden).

1998   Funding from the *Deutsche Museum* for contribution to seminar on "Prometheus Wired: Technology, Globalization and History" Colloquium in Munich, Germany.

96-97   European Course Coordinator, Funding from *European Union SOCRATES* fund to investigate electronic support for cross-cultural distance learning across European universities, with Salford University European Office.

1996   Funding from *Dutch Railways* as a guest speaker in Utrecht, with Amsterdam Vrije University, The Netherlands.

1995   £1500 from *Salford University* to support my doctoral research on computerised reservation systems.

1992   Small grant from *Manchester City Council* Technology Initiative for a project on Information Technology and Small and Medium Enterprises.

1991   *British Council* funding for a 3 weeks lecture tour of Canadian universities information management schools.

1991   Support from *Touche Ross Management Consultants*, London to research knowledge-based systems and strategic planning.

1989   Funding from *Délégation des Bibliothèques, Musées et Information Scientifique et Technique, Ministère de la Culture et de l'Enseignement Supérieur*, to attend several research meetings in France.

1989   Funding from la Médiathèque de La Cité des Sciences de la Villette as a guest speaker.

1988   Funding from DBMIST to attend an Online Computer Library Center conference in US.

1987   £2000 from the *British Library Research & Development Department* to investigate the use of Minitel services, City University, London.

1986   *British Library* R & D Department grant on Online Public Access Catalogues at City University.

1985   Funding from *Computer Library Systems International Ltd* to attend the European Conference on Library Automation in Harrogate, UK.

UK RESEARCH ASSESSMENT EXERCISE RATINGS

2007-2014   London School of Economics, Department of Management, ranked **1st** in UK by business and management research excellence framework (REF) subject panel.

2001-2007   London School of Economics, Department of Management, ranked **5th** in UK by business and management research assessment exercise (RAE) subject panel.

1998-2001   London School of Economics, Department of Information Systems was awarded **5a** in the 2001 and the 1996 RAE (Business and Management panel).

1992-1998   Salford University Information Systems Research Centre was awarded **5a*** in 2001 and **4a** in 1996 (Library and Information Management panel), having improved on a rate of **2** in the 1991 RAE.

1987-1991   City University Department of Information Science was awarded a **5*** in 1991 (Library and Information Management panel).

2. LSE TEACHING

Third year <u>undergraduate</u> option in *Information Systems in Business* available to all *LSE* undergraduates (30 students, 1998-2008); <u>postgraduate</u> core module in *Information Systems Management* (150 students, 1998-2000) in collaboration with Profs I. Angell and C. Ciborra; postgraduate optional modules on *Information Systems Failures* and on *Innovation and Technology Management* (40 students, 2000-2014) in collaboration with J. Liebenau.
Collaboration with colleagues in the Employee Relations and Organisation Behaviour Group to design a new module for the new MSc in Management, Organisations and Governance in the newly created Department of Management, entitled *Enterprise Development* (70 students), started 2007, course leader 2008-2014; postgraduate core module on *Issues and Skills for Management Information Systems*, 2010-2012.

MSc final dissertations supervision for the Masters in *Management Information Systems*, Masters in *Management, Organisations and Governance*, the Masters in *Public Management and Governance* and the Masters in *Management* (35 dissertations a year).

Selection of internal doctoral candidates for the *International Conference on Information Systems* Doctoral Consortium, participation in the *Information Systems Research Forum*, and various contributions to PhD research seminars programme.

LSE Doctoral Representative on the CEMS (Consortium on European Management Schools) Research and Doctoral Committee, Erasmus Rotterdam University, October 2010.

Administrative duties
Undergraduate Tutor; General Course Tutor; Teaching, Learning and Assessment Committee member; Senior Common Room Secretary; Undergraduate Studies Committee member; Post Graduate Studies Committee Member; Panel member of various Selection Committees for Academic appointments; member of new Department of Management Working Party on Resources; Member of Plagiarism Misconduct Panels; Member of PhD Examiner Approval Panel; Member of the Department of Management Working Party on Governance.

Other teaching-related activities
<u>Doctoral workshop</u> on "Writing a thesis", Executive Doctorate in Business Administration, *Université Paris-Dauphine*, June 2013, November 2014, May 2015, June 2016, March 2017.
<u>Doctoral workshop</u> on Qualitative Research Methods, Distance Doctorate in Business Administration, *SKEMA Business School*, January 2017.
<u>Doctoral workshop</u> on Qualitative Research Methods, Executive Doctorate in Business Administration, *Business Science Institute*, Luxembourg June 2015, Geneva September 2015, Luxembourg July 2016, Paris November 2016.
<u>MSc Project Management</u>, "Qualitative research methods" and "Introduction to Project Management", Centre for Professional Studies, *Royal Holloway London University*, 2015-16.
<u>Senior External Examiner</u>, MSc in Management, *Manchester Business School*, 2012-2015.
<u>Senior External Examiner</u>, Undergraduate information systems courses, *Manchester Business School*, 2014-15.
<u>External Assessor</u> for design of new MSc Business Innovation and Digital Economy, *Westminster University Business School, London*, December 2012.
<u>Doctoral workshop</u> on Management Information Systems, Executive Doctorate in Business Administration (EDBA), *Université Paris-Dauphine*, June 2011.
<u>Research seminars</u> to the Management Sciences Series, Department of Operational Research, *London School of Economics*, 1998-2005.
<u>International Assessor</u> of *London University* External Programme (MIS projects), 1998-2002.

<u>External Examiner</u> for MSc dissertations at *Manchester School of Management* (Technology Management and Management Information Systems), 1998-2002.

<u>Senior External Examiner</u> for the BA Information Technology and Society*, Manchester Metropolitan University*, 1994-1997, and for the BA in Business Information Systems, Nottingham Business School, *Nottingham Trent University*, 1998-2001.

<u>Programme/Subject External Examiner</u> for the MSc in Advanced Computer Science with ICT Management, *University of Manchester*, School of Computer Science and Manchester Business School, 2003-2007.

<u>External Advisor</u> for Programme Approval Procedure (MSc in Health Informatics, MSc in E-Government), *Salford University*, School of Informatics, 2004-05.

<u>Senior External Examiner</u>, Masters in Information Systems Management, *Salford Business School*, 2010-2013.

<u>External Advisor</u> for Programme Approval Procedure (MSc in Management), *Manchester Business School*, 2010-11.

Staff development and training activities

Organised short visits at LSE for doctoral students (P Laniray and H Lambrix) from *Paris-Dauphine University*, 2012-2014.

Organised short visit from Dr Marlei Pozzebon, *HEC Hautes Etudes Commerciales, Montreal*, Canada, May 2009.

Organised visiting post for Prof FX de Vaujany, Institut d'Administration des Entreprises, *Université de Grenoble*, France, 2007-08.

Provided mentoring, training and shadowing for the *Teaching Accreditation Programme* (*Higher Education Academy)* through the LSE Teaching and Learning Centre for many doctoral teaching assistants, several having gained academic positions since (Warwick, UCLA, Tel Aviv, Sheffield, EPFL Lausanne, Corvinus University Budapest), 1998-2010.

Attended training workshops on *Supervising PhD Students* and *Getting Grant Funding* at LSE.

3. INTERNATIONAL VISITORSHIPS, KEYNOTES, SEMINARS

<u>**Visiting Professor**</u>

2017- Fundacao Getulio Vargas Sao Paulo*, Escola de Administração de Empresas de São Paulo*, Brazil.

2017-ongoing, *Skema Business School Paris,* Distance Doctorate in Business Administration.

2016-ongoing *Muenster University*, School of Business, Economics and Information Systems.

2015-ongoing *Universite Paris-Dauphine,* Associate Researcher.

2015-ongoing *Poitiers Université,* Institut d'Administration des Entreprises.

2014-ongoing *Business Science Institute*, Executive Doctorate in Business Administration.

2008-ongoing *Grenoble Université,* Institut d'Administration des Entreprises.

2011-2014 *Strasbourg Université*, Ecole de Management.

2010-11 *Paris Dauphine Université*, Sciences de Gestion, Centre de Recherche pour les Organisations et le Management.

2001-02 *Aarhus University Business School*, Department of Organisation and Management, Denmark. I contributed to a series of doctoral consortia on "Actor Network Theory and Grounded Theory" available (and providing ECTS points) to all Danish management schools doctoral students.

Seminars and Workshops

<u>Coordinator</u>, workshop on "Public policies about innovation and entrepreneurship in London: just market-driven?", Research Seminar on Collaborative Spaces, *Cass Business School*, Oct 2016.

<u>Doctoral workshop</u> on "The Future beyond a PhD: Career Paths and Employment Strategies", *NITIM International Graduate School*, Den Haag, September 2016. NITIM (Networks, Information Technology and Management) International Graduate School is supported by the 7th Framework Programme of the European Union with Marie Curie doctoral grants.

<u>Speaker</u>, Seminar on "Critical perspectives about collaboration, collaborative communities and collaborative spaces", Research Seminar and Working Group on Collaborative Spaces, Science and Technology Department, *French Embassy*, London, 18 March 2016.

<u>Coordinator</u>, "New work practices, innovation and entrepreneurship: Theoretical perspectives", Cambridge-PSL Workshop, 17 March 2016, *Judge Business School*, University of Cambridge.

<u>Doctoral workshop</u>, Lead lecturer, "Doctoral Tailoring and Transitioning to Success", *NITIM International Graduate School*, 9-11 November 2015, *La Salle University*, Barcelona.

<u>Keynote speaker</u>, research workshop on "La valorisation de la recherche: comment passer d'un projet de recherche a une publication dans une revue scientifique", *Rouen Business School*, France, September 2015.

Keynote speaker at the Spring School Colloquium on "Controverses, Connaissances et Organisations", Centre de Recherche en Gestion, *Poitiers Universite*, France, March 2015.

- Participant in the NITIM Winter International Doctoral School, "Societal Challenges and Networks", 9-13 November, *Den Haag University*, the Netherlands.

- Invited speaker , Design organisationnel, espaces et pratiques*, Paris Sciences et Lettres*, Ecole des Mines ParisTech, June 2014.

- Invited speaker on Sociomateriality, *Universite de Poitiers*, Institut d'Administration des Entreprises June 2014.

- Invited guest speaker on Sociomateriality (with S Missonnier), *HEC Lausanne*, October 2013.

- Keynote speaker, Conference of the Association pour l'Information et Management, Lyon, May 2013.

- Lecturing on Programme Grandes Ecoles 1st year, and Research Masters in Management Information Systems, *Ecole de Management de Strasbourg*, France, January 2013.

- Guest speaker at a Workshop on "Réseaux Sociaux et Création de Valeur », *Ecole Centrale Paris*, Sept 2012.

- *NITIM* Doctoral Consortium on "Mastering the methodologies of network management studies" sponsored by *CEMS* (Consortium of European Management Schools), organised by *Universität der Bundeswehr München*, 13th -16th June 2012, Munich, Germany.

- Co-chair of *NITIM* (Networks, Information Technology and Innovation Management) Doctoral Consortium, sponsored by *CEMS* (Consortium of European Management Schools), organised by *Budapest Corvinus University,* Hungary, February 2012.

- Lecturing on Programme Grandes Ecoles 1st year and Research Masters in Management Information Systems, *Ecole de Management de Strasbourg*, France, January 2012.

- Lecturing on the *EDBA* (Executive Doctoral of Business Administration) programme, optional seminar on "Research in Management Information Systems", June 2011, *Paris-Dauphine Université*.

- Co-chair of *NITIM* (Networks, Information Technology and Innovation Management) Doctoral Consortium, sponsored by *CEMS* (Consortium of European Management Schools), organised by *Bocconi University*, Milan, Italy, April 2010 and *Konstanz University*, Germany, April 2011.

- Study visit to *HEC Montreal* on 'IT for microfinance in developing countries', August 2010 and attended the *Academy of Management* Conference, August 2010.

- Doctoral workshop for the Doctoral Programme in Organisation and Management Education (**DOME**) at *Aarhus University Business School*, Denmark, on "Comparing Actor Network Theory, Grounded Theory and historical methods", April 2010.

-LSE representative at the *CEMS* Research and Doctoral Education Committee Annual Meeting, Rotterdam, *Erasmus Management School*, October 2009.

- *NITIM* Doctoral Consortium on 'ICTs and the Services Economy", sponsored by the Consortium of European Management Schools, organised by *Helsinki School of Economics*, Finland, August 2009.

- Guest panel speaker on 'Disruptive/destructive innovation?' 9th Social Study of ICT (SSIT) Workshop on Innovating with Information and Communication Technologies, 20th April 2009, *London School of Economics*.

- Guest lecture on 'Innovation, Information Systems or Management?' Information Systems Research Forum, 6th March 2009, *London School of Economics*.

- Guest speaker at *Bath University Management School* on 'Shaping the global economy: Gender, ICTs and

development Research', with H Richardson, Salford University, 29th Oct 2008.

- *NITIM* Doctoral Consortium on 'Innovation through Enterprise Networks and ICTs', sponsored by the Consortium of European Management Schools, organised by *Leiden University*, Holland, May 2008.

- Doctoral workshop for the Doctoral Programme in Organisation and Management Education (*DOME*) at *Aarhus University Business School*, Denmark, on "Comparing Actor Network Theory, -Process Theory and Grounded Theory and their research methodologies", April 2008.

- Guest speaker at Workshop on 'New Approaches to the Study of Organisational Software', organised by the ESRC 'Biography and Evolution of Standard Software Packages' Project, Institute for the Study of Science, Technology and Innovation, *University of Edinburgh*, 19th and 20th March, 2008.

- Selected participant to *EPSRC* Community Building Workshop on 'Connecting Communities for the Digital Economy', *Loughborough University*, 4-5 December 2007.

- Invited to research seminar on 'Unpacking notions of practice: definitions, conceptualisations and experiences from studies of technology in workplace settings', Darwin College, *University of Cambridge*, 14th November 2007, organised in collaboration with the Work, Interaction and Technology Research Group, Department of Management, *King's College London*.

- *NITIM* Doctoral Consortium on 'Innovation through Enterprise Networks and ICTs', sponsored by the *Consortium of European Management Schools*, organised by Bocconi University Milan, University BW Munich, UCD Dublin, Munster University, Leiden University, Helsinki School of Economics, Copenhagen Business School, LSE and *Corvinus University of Budapest*, Hungary, 2-4 November 2006.

-Doctoral workshop for the Doctoral Programme in Organisation and Management Education (*DOME*) at *Aarhus University Business School*, Denmark, on "Comparing Actor Network Theory and Grounded Theory and their research methodologies", 10-12 April 2006.

- Keynote speaker on « Un tour d'horizon de la recherche anglophone sur les systèmes d'information dans les organisations » for L'information dans les organisations: dynamique et complexité, Colloque international, organised by the Institut Universitaire de Technologie, the Maison des Sciences de l'Homme et Territoires, and the *Université de Tours* Rabelais, and the Centre d'Etudes du Débat Public et des Médiations, Tours, France, 6-7 avril 2006.

- Guest final discussant on "What next for critical information systems research" at the 2nd Critical Information Systems Workshop, *University of Salford*, 14 July 2004.

- Research seminar at *Salford University School of Informatics*, Information Systems Institute, on "Practiced knowledge and knowledgeable practices: from engineering to culture" (with W. Venters, LSE), 17 March 2004.

- Doctoral seminar at *Aarhus University Business School*, Denmark, on "Comparing Actor Network Theory and Grounded Theory and their research methodologies", 27-29 April 2004 (with J. Howells and Prof. J. Ulhoi, Aarhus University Business School, Department of Organisation Studies).

- Research seminar at *Hull University Business School* on "Soft user requirements for sustainable knowledge management", 29 July 2003 (with W. Venters).

- Participant at the PhD Supervisors' Workshop, *IFIP WG8.2* (Information Systems and Organisations) and WG9.4 (IT in Developing Countries) Joint International Conference, *Athens University of Economics and Business*, 14-17 June 2003.

- Speaker at the 3rd Social Study of Information Technology Workshop on Knowledge and Organising, Department of Information Systems, *London School of Economics* on "Practiced Knowledge and knowledgeable practices: weaving stories from engineering to culture", 24-25 April 2003 (with W. Venters).

- Participant in the Knowledge Management in Construction *EPSRC* Research Showcase, *Institution of Civil Engineers*, London, 22 January 2003.

- Guest speaker for the 3rd Sociotechnical Lecture Series, *Westminster Business School*, London, UK, "ANT or not? The social construction of an IS failure", 15 May 2002.

- Research seminar in the Department of Computing Science, *Aalborg University*, Denmark, "The social construction of IS failure", 13 March 2002.

- Facilitator for Doctoral Workshop on 'Information Technology and Tourism' at the 9th *International Conference on Information and Communication Technologies in Travel and Tourism (ENTER 2002)*, Innsbruck, Austria, 22-25 January 2002.

- Guest speaker at the Informatics Department, Management School, *Oslo University*, Norway on "The social construction of IS failure: symmetry, the sociology of translation and politics", 9 November 2001.

- Guest speaker at the Department of Information Systems, *Georgia State University*, Atlanta, US, on "Information

systems failure, politics and the sociology of translation", 4 May 2001.

- Guest speaker on Doctoral Programme at the Information Systems Institute, *Salford University*, UK, on "A social constructivist approach to the introduction of *Sabre* at French Railways", 16 February 2000.

- Guest speaker at the Institute of Railway Studies, *University of York* and National Railway Museum, UK, on "The globalisation of transport? Computerised reservation systems at American Airlines and French railways", 9 February 2000.

- Attended the IFIP TC8 WG8.2 International Working Conference on the Social and Organizational Perspectives on Research and Practice in Information Technology, *Aalborg University*, Denmark, 9-11 June.

- Guest speaker at Doctoral School at the Judge Institute of Management Studies, *CambridgeUniversity*, UK, on "Analysing case study material on information systems failure using actor- network theory", 27 May 1999.

-Chaired a session on "Philosophical foundations of information systems" at the 4th UK Academy for Information Systems Conference, *University of York*, UK, 7- 9 April 1999.

-Guest speaker at CROMTEC (Centre for Research on Organisations, Management and Technology), UMIST *Manchester School of Management*, on "A comparative analysis of IT strategy and computerised reservation systems in American Airlines and French Railways: deregulation and a problematic transfer", 23 February 1998.

- Co-organiser seminar on "Collaboration between Industry and Academia" with colleagues from Manchester Metropolitan University and UMIST Department of Computation, for the Northern Group of the *UK Academy of Information Systems*, 25 February 1998.

- Invited speaker at "Prometheus Wired: History, Globalisation and Technology", International Conference organised by *The Deutsche Museum*, Munich, 8-10 October 1998.

- Attended a doctoral seminar run by Prof. Bruno Latour, Centre de Sociologie de l'Innovation, *Ecole des Mines*, Paris, France, 3 April 1997.

- Invited member to a panel on "Implementation failures - practical lessons from the university of very hard knocks", *2nd IFIP (International Federation for Information Processing) WG8.6 Conference: Diffusion, Transfer and Implementation of Information Technology*, Ambleside, UK, 25-27 June 1997.

- Invited speaker at a Symposium on "Successful Information Systems?" organised by *the Vrije University of Amsterdam*, Department of Information Systems, *Dutch Railways* (Nederlandse Spoorwegen) and *Electronic Data Services*, Utrecht, The Netherlands, 4 October 1996. Presentation on "From American Airlines to French Railways: the adoption of the reservation system Socrate".

- Seminar (with C.J. Grey) on "A polemical approach to management education", 1st National Conference on New Perspectives on Management Education, *University of Leeds*, UK, January 1995.

- Seminar on "Knowledge-based systems and information systems methodologies", Computer Science Research Seminar Series, *Manchester Metropolitan University*, UK, 22 February 1995.

- Seminar (with C.J. Grey) on "A critique of Business Process Re-engineering", Midlands Organisational Behaviour Group Seminar on "Organising and Theorising", *Leicester University* Management Centre, UK, 29th June 1994.

- Seminar (with C.J. Grey) on "BPR: towards a critical evaluation", British Academy of Management Annual Conference, 12-14 September 1994, *Lancaster University*, UK.

- 3 week lecture tour in Canadian universities (Vancouver, Edmonton, Toronto, Western Ontario, Montréal, McGill and Halifax) on the invitation of the *Canadian Council of Schools in Information Studies* and the *British Council* on "Information management and information services" and on "User interfaces and information retrieval systems".

- Session chair on "Expert Systems & Retrieval Systems" at SCIL 90, 4th Annual *International Software /Computer/Database Conference for Librarians and Information Managers*, Feb. 1990, London, UK.

- Sponsored by the French DBMIST to participate in the 8th Joint Research Forum in Information Science on Information Systems Architectures, organised by *DBMIST, OCLC and British Library R&D Department*, Cannes, France, 4-6 June 1989.

- Speaker on "Providing interfaces to suit system users" at 2nd Annual *International Software/ Computer/Database Conference for Librarians and Information Managers*, 23-25 February 1988, London, UK.

Sponsored by the Ministère de la Recherche et de 1'Enseignement Supérieur, Direction des Bibliothèques, des Musées et de l'Information Scientifique et Technique to participate in the Anglo-French-American Meeting: Online Public Access Catalogues and Beyond, organised by the British Library R&D Department, the DBMIST and the *Online Computer Library Center* (OCLC), 17-18 August 1988, Dublin, Ohio, US.

- Seminar on "Online public access catalogues: systems and interfaces" conference on Les Catalogues en Ligne, La *Cité des Sciences et de l'Industrie*, Médiathèque de la Villette, Paris, Sept. 1988.

- Seminars on library automation and online catalogues at the *International Graduate Summer School*, at the

College of Librarianship in Wales, Aberystwyth, in association with the University of Pittsburgh.
- Sponsored by CLSI Ltd (Computer Library Services International Ltd) to attend the *European Conference on Library Automation*, Harrogate, UK, 11-12 September 1986.
- Several seminars on online searching of databases for researchers in Human Factors at the *Paris Conservatoire National des Arts et Métiers*, Laboratoire de Physiologie du Travail et d'Ergonomie, and for Information Science students at the Département de Documentation, *Université Paris VIII*, France.

Professional activities

Member of the *IFIP WG 8.2* (International Federation for Information Processing, Working Group 8.2 Information Technology and Organizations) since 1995.
Member of the French *Association pour L'Information et le Management*, since 2011.
Member of the International *Association for Information Systems*, 1995, 1999, 2008, 2016.
Member of the *UK Academy of Information Systems* since 1997.
Member of the *Academy of Management*, 2010-11.
Member of the *British Computer Society* Special Interest Group on the Organisational Aspects of Information Technology, 1995-2014.
Committee member of the *Northern Information Systems Group* run by Salford, Leeds, York, Durham, Hull, Lancaster, Manchester and Sheffield universities and of the *Northern Organisational Network* (1995-98).
Member of the *British Computer Society* Human-Computer Interaction Specialist Group (1986-91), and a committee member of the British Computer Society Information Retrieval Specialist Group in 1988-89.
I was a member of the French Association des Documentalistes et Bibliothécaires Spécialisés in 197-81.

4. PREVIOUS ACADEMIC APPOINTMENTS

October 1992 - August 1998

Lecturer, then Senior Lecturer in Information Technology, Information Technology Institute, *Salford University*, Greater Manchester, UK.

Teaching on the BSc in Information Technology (130 students a year): marketing, human resources management, management information systems, change management; and on the MSc in Managing Information Technology (30 students a year): marketing and strategic management and IT. I supervised a large number of undergraduate and postgraduate dissertations.

Administrative duties: Third year tutor, Liaison with Admissions Administrator, Dissertation tutor, Languages tutor (BSc IT and French, German, Japanese) and European co-ordinator. I set up a *LINGUA* funded exchange scheme for students with Clermont-Ferrand University in 1994/96. I secured some *SOCRATES* funding in 1996/98 in collaboration with Clermont University and the University of Limburg at Maastricht, to investigate the use of electronic communications networks to support staff and students' exchanges between Salford University and its 19 European partners. I organised work placements for students at Salford, Clermont-Ferrand and Maastricht.

Member of the **Information Systems Research Centre**, (headed by Prof. Wood-Harper) where I organised research seminars and external speakers have included: Prof Coombs UMIST, Prof Holtham City University, Dr Sauer University New South Wales Australia, Dr Willcocks Oxford University, Dr Holland Manchester Business School, Dr Scarbrough Warwick University, Prof Walsham Cambridge University, Prof Baskerville Copenhagen University, Dr Lewis Lancaster University, Dr Newman Manchester University.

November 1991 - October 1992

Lecturer in Information Systems, Department of Computing, *Manchester Polytechnic*, Manchester, UK.

Teaching management information systems and organisations on: HND/HNC in Computing and Software Engineering, BSc Applied Computing, BA in Public Administration (with the Department of Social Sciences). Design of a framework for the assessment of common learning skills across all BTEC courses in the Department of Computing.

Research project funded by the Manchester City Council Technology Initiative, on the provision of IT services for small businesses and community groups in collaboration with Manchester Host, a community network linked to GeoNet. With the Department of Library and Information Studies, supervision of a DES research studentship on the human-computer interaction aspects of CD-ROM database retrieval systems.

September 1990 - October 1991

Lecturer in Information Management and ESRC Fellow, Division of Information Management, *City University Business School*, London, UK.

I designed an information technology optional module for the final year of the BSc in Business Studies. I run workshops for the 250 MBA students, introducing databases, spreadsheets, graphical packages and word processing. I was involved in the organising and teaching of two modules on the MBA in IT Management, computing fundamentals and data communications.

I was an ESRC Conversion Fellow on a Management Education ESRC (Economic and Social Research Council) national training scheme on which I attended several workshops at *Lancaster University* and *Aston University* on the theory and practice of management education.

January 1987 - August 1990

Lecturer in Information Science, at the Department of Information Science, School of Informatics, *The City University*, London, UK.

Teaching on two postgraduate MSc courses in (a) Information Science and (b) Information Systems and Technology (total of 150 students). I taught research methods, communication skills (supervised individual and group video exercises), information retrieval systems, technology policies (Japan, US, Europe), expert systems, user modelling and human-computer interaction. I organised students' exchanges between City University and the Institut Universitaire de Technologie de Tours in France. Supervision of a number of MSc dissertations and of two PhD students.

Research: I participated in a British Library R&D Department funded research project at City University on the evaluation of online catalogues using various methodologies for studying the information-seeking behaviour of end-users interacting with public computerised library catalogues and human-computer interaction aspects.

5. OTHER WORK EXPERIENCE

1991   Consultancy MBA project for *Touche Ross Management Consultants*, Knowledge Based Systems Centre, London, on the strategic planning of knowledge-based systems and its methodological aspects.

1986   Research Officer on a British Library Research & Development Department funded research project at *City University*, London, UK, Department of Information Science, under Prof. S. Robertson. Creation of a computerised classified database on online public access catalogues. I co-authored the report published by the British Library R&D Department in 1987.

1986   Information Systems Officer at the Central Information Service, *London University*, UK. Centralised budgeting and invoicing of online costs for London University colleges and libraries. Help desk, support documentation and training for online services users.

1986   Consultancy for the *Manpower Services Commission* on the Technical and Vocational Education

Initiative: guidance on the design of a training directory accessible on the National Educational Resources Information Service database.

83-85.1 <u>Research Officer</u> on a BLR&DD funded research project at the Central Library Services, *Polytechnic of Central London*, UK, under Profs. M. Collier and N. McLean. The project was concerned with the design, implementation and evaluation of a prototype online public access catalogue on a local area network. I was responsible for the design of an easy-to-use user interface, done in conjunction with the design of the indexing and retrieval software; the design and analysis of automatic transaction logs of users' interactions with the system; observations and interviews of users for evaluation purposes. I co-authored the final report published by the BLR&DD in 1985.

1983 <u>Programming</u> on microcomputer systems for various clients (a hospital casualty department, a community medicine service, an architects' bureau) for a *software consultancy* firm (Lyons Computers Ltd) in London, UK.

1982 <u>Research Assistant</u> on a BLR&DD funded project at the Central Information Service, *London University*, under Dr. Belkin and Mrs Vickery. The project consisted of an interdisciplinary review of the research on the use of computers for retrieval purposes. This included information needs and question analysis (cognitive psychology, linguistics), human interaction (communication science, discourse analysis), human-computer interaction (artificial intelligence, expert systems), user satisfaction and evaluation studies. A final research report was published by the BLR&DD in 1986.

1982 <u>Translation</u> from English into French of a database software screens and manuals, and, from French into English of a technical report on tele- and audio-conferencing for *France Télécom*, Paris.

1981 <u>Research Assistant</u> on a project funded by the French *Ministère de la Culture*, Direction des Etudes et de la Recherche, Paris, under Prof. J-M. Bouvaist. Survey of the French small and medium publishing companies. Design of a questionnaire on their publishing policies and statistical analysis.

1981 <u>Trainee</u> at the Central Information Service, *London University*, UK. Programming of database management and information retrieval software and of training packages. Creation of an experimental referral database using the information retrieval system CAFS, Contents Addressable File Store, ICL.

1980 <u>Information Officer</u> for the research laboratory 'Communication et Travail', *Université Paris-Nord*, France, under Prof. M. de Montmollin. Creation and management of an information unit in the fields of ergonomics, software psychology, sociolinguistics and sociology of work.

1979 <u>Trainee</u> at the Central Information Service, Library Automation Division, *London University*, UK, under Mrs Vickery. Online searching of bibliographic databases for students and staff at London University.

1978 <u>Trainee</u> in an Information Centre of the *French Electricity Board* in Paris, France. Cataloguing, reference work and computerised serials control. <u>Trainee</u> in the 'Centre de Documentation des Sciences Humaines' of the *Centre National de la Recherche Scientifique* in Paris. Abstracting, indexing and computerised dissemination of information profiles.

6. PUBLICATIONS

*Please note that **journal** articles are in **bold** and that this list is all inclusive and in reverse chronological order*
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INFORMATION SYSTEMS, ORGANISATIONS AND MANAGEMENT

1. **BARTIS, E. and MITEV, N. Exploring workarounds through observations and focus groups: routines, build up and usefulness**, work in progress.
2. **DE VAUJANY, F.-X., COOMBS, N. and MITEV, N. Material work transformations and organization studies,** work in progress.
3. **MISSONIER, S. and MITEV, N. A Sociomaterial perspective on controversy and production of information systems success and failure**, work in progress.
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